

**ARKANSAS STATE HIGHWAY  
AND  
TRANSPORTATION DEPARTMENT**

**SELF-EVALUATION OF PROGRAMS,  
FACILITIES & SERVICES  
& TRANSITION PLAN**

**Updated December 2011**

**ARKANSAS STATE HIGHWAY & TRANSPORTATION DEPARTMENT**  
**SELF-EVALUATION OF PROGRAMS, FACILITIES & SERVICES**

Introduction

The Americans with Disabilities Act (ADA) of 1990 prohibits discrimination against people who have disabilities. Title II of the ADA specifically addresses the subject of making public services and public transportation accessible to those with disabilities. We are required to ensure the public has access to all programs, facilities and services provided by our agency. [28 C.F.R. § 35.150]. We are required to assess our programs, facilities and services for accessibility and any possible barriers and to create and implement a transition plan to address any deficiencies. [28 C.F.R. § 35.105].

A committee was formed of representatives from all divisions and EEO Section Head served as coordinator. Staff Attorney Ann Dodson served as chair of the committee. Ray Gruver, Jr., Facilities Manager, is responsible for ensuring all updates are completed.

The self evaluation plan consisted of each division completing self-evaluation questionnaires about its programs which include public involvement and its facilities which may require public access. It also consisted of a review of all of our facilities and properties to ensure compliance with all ADA accessibility requirements. All facilities, policies, and communications were assessed to ensure compliance with Title II of the ADA.

The Code of Federal Regulations further requires that Departments of Transportation provide an opportunity for people with disabilities and other interested individuals or groups, the opportunity to review and comment on the Self-Evaluation and encourages people with disabilities to actively participate in the evaluation process. A public involvement meeting was held in the Central Office Auditorium on October 13, 2011, from 4:00 p.m. to 7:00 p.m. Notice of this meeting was publicized on the arkansashighways.com and in three newspapers on September 29, 2011, including the Northwest Arkansas Newspaper, Arkansas Democrat-Gazette, and South Arkansas Sun. Additionally, notice was sent to several disability organizations inviting their comment.

After the Self-Evaluation, Departments of Transportation are required to develop a Program Access Plan, aka a Transition Plan, to address any deficiencies. The plan is required to be updated every three to five years.

The Transition Plan consists of the following elements:

1. A list of physical barriers in the Department's facilities that limit accessibility of individuals with disabilities (the self-evaluation),
2. A detailed description of the methods to remove these barriers and make the facilities accessible,
3. A schedule for taking the necessary steps,
4. The name of the official responsible for implementation,
5. A record of the opportunity given to the disability community and other interested parties to participate in the development plan.

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## I. NON-DISCRIMINATION STATEMENT

The Arkansas State Highway and Transportation (Department) complies with all civil rights provisions of federal statutes and related authorities that prohibit discrimination in programs and activities receiving federal financial assistance. Therefore, the Department does not discriminate on the basis of race, sex, color, age, national origin, religion or disability, in the admission, access to and treatment in the Department's programs and activities, as well as the Department's hiring or employment practices. Complaints of alleged discrimination and inquiries regarding the Department's nondiscrimination policies may be directed to Section Head - EEO/DBE (ADA/504/Title VI Coordinator), P. O. Box 2261, Little Rock, AR 72203, (501) 569-2298, (Voice/TTY 711), or the following email address: [EEO/DBE\\_Section\\_Head@ahtd.ar.gov](mailto:EEO/DBE_Section_Head@ahtd.ar.gov).

This notice is available from the ADA/504/Title VI Coordinator in large print, on audiotape and in Braille.

II.

**SELF EVALUATION TO ASSESS ANY PHYSICAL BARRIERS IN THE  
DEPARTMENT'S FACILITIES THAT MAY LIMIT ACCESSIBILITY OF  
INDIVIDUALS WITH DISABILITIES**

(see following pages)

SURVEY RESPONSES

DIVISION/ DISTRICT	PROGRAMS/ACTIVITIES PROVIDED	GOVERNING POLICIES	CONTACT WITH PUBLIC?	WHERE?	POSSIBLE BARRIERS
Public Affairs	press releases & information dissemination	FOI & Department policies	daily basis	in office	no known barriers
Communications	radio communications, road reports, communications with highway police	Manual for Uniform Traffic Control Devices, 940-CFR, AHTD ITS Policies & Procedures, MOU, Safety Manual	daily	telephone only	no known barriers
Intelligent Transportation Systems	develops, implements and manages ITS equipment utilized throughout the state	same as above	no direct public contact	n/a	no known barriers
Pavement Profiling & Marketing	pavement marking & striping crews do striping, minor overlays, patches and left turn installations ...	Manual on Uniform Traffic Control Devices, Ark. Motor Vehicle & Traffic Laws & State Hwy Commission Regulations & Safety Manual	direct public contact is very limited	only if they come into contact out in the field	no known barriers
Facilities Management	design & development of plans and specs for project oversight for construction of new or remodeled building (ie tourist info centers, rest areas)	ADA Accessibility Guidelines, Rest Area Maintenance Manual, Manual for Vegetation Control, Safety Manual	no direct public contact except for the construction mgmt team	emails, letters and construction site meetings	only possible barriers would be on construction sites & if need arises then meeting locations can be changed
Maintenance Mgmt Section	organize state force resources and establish various levels of maintenance to keep highways in sound condition	Safety Manual, Good Neighbor Policy, Operations Policy	no direct contact with public	n/a	no known barriers

SURVEY RESPONSES

DIVISION/ DISTRICT	PROGRAMS/ACTIVITIES PROVIDED	GOVERNING POLICIES	CONTACT WITH PUBLIC?	WHERE?	POSSIBLE BARRIERS
Traffic Services	design, manufacture, installation & maintenance of traffic signs & conducting traffic studies	MUTCD, Safety Manual, Standard Highway Signs, Dept. Policies on Traffic Operations, Sign Shop Operations, Policy on Geometric Design of Hwys & Streets, AMV & Traffic Laws & State Hwy Commn Regs	only public contact is with Traffic Operations section when requests for studies are made. The requests are made through written communications, by telephone & in person in te field	through mail & in the field	no known barriers
Traffic Signal Operations	perform traffic studies at highway intersections...	MUTCD, National Electric Code, Department Policies, AMV & State Regs, Manufacturers guidelines for equipment	contact with public is primarily by phone, email & written correspondence. In some cases we have public hearings at municipal or county facilities	materials annex, maintenance division	no known barriers
Heavy Bridge	maintenance, repair & inspection of 62 of the largest bridges in the State	Bridge Inspection Manual, MUTCD	no direct contact with public	n/a	no known barriers
Computer Services Division	provides the informatin resources and support necessary to meet AHTD's overall mission and includes automation services, data mgmt, data storage, data processing, LAN, WAN, ...	Department Administrative Orders and Policies	no direct contact with public	n/a	no known barriers
Construction Division	responsible for administering hwy and bridge construction projects let to contract	Department Administrative Orders and Policies	daily basis (with contractors, subcontractors & vendors)	Con-struction office and Contract Estimates section on 9th floor	no known barriers
Environmental	ensures compliance with NEPA regs pertaining to early and ongoing public involvement during the project development process	NEPA, 23 USC 128, 23 CFR 771.111, 40 CFR parts 1500-1506, Executive Order 12898, Title VI of Civil Rights Act 1964, Title II of the ADA ...	yes by distributing flyers in project areas, by telephone, email, newspaper/radio advertisements, and at public meetings/hearings.	public hearings & meetings are held various places	no known barriers



SURVEY RESPONSES

DIVISION/ DISTRICT	PROGRAMS/ACTIVITIES PROVIDED	GOVERNING POLICIES	CONTACT WITH PUBLIC?	WHERE?	POSSIBLE BARRIERS
Beautification section	billboard control, collecting fees associated with permit process, identifies & coordinates removal of illegal signs/billboards, junkyard control...	FHBA of 1965, Department Policies & regs., Legislative Acts	personal contact, email, letters, phone	usually at owner's place of business, home or billboard sites	no visual or hearing communication devices onsite
Equipment & Procurement	procure commodities and services for the Dept. through small purchase provisions, quotation, sealed bidding...	State law & regs., AHTD accounting Manual, EMS/EMF, EPMPP, AHTD Purchasing Card Program Policies & Guidelines Manual	regular personal visits from vendors, email & telephone	Equipment & Procurement Division Headquarters/ Central Hops	no physical or restroom barriers but lack of communication devices for the hearing and visually impaired
Fiscal Services	accounts payable, receivables, federal aid billing, utility audits, payroll, financial reporting, and retirement benefits	The accounting manual & the Arkansas Code	AHTD retirees & beneficiaries are in contact with us in person, by phone & email. Vendors awaiting payment normally contact us by phone.	AHTD facilities, 4th floor	no telephones equipped for the hearing impaired and no handicapped restrooms on the 4th floor

SURVEY RESPONSES

DIVISION/ DISTRICT	PROGRAMS/ACTIVITIES PROVIDED	GOVERNING POLICIES	CONTACT WITH PUBLIC?	WHERE?	POSSIBLE BARRIERS
Highway Police	enforcement of the state's size and weight laws to include os/ow permit issuance and the motor carrier safety regs. And also enforces state traffic & criminal laws	State laws, federal regs., AHC minute orders, permit manual & AHP operations manual	enforcement contacts permit issuance, new entrant audits & compliance reviews of motor carriers, educational presentations & responding to law/regulation questions from public	weigh stations, AHP Central Office & Permit Section, Majority of public contact occurs roadside	AHP Central Office, Permit Section, Riverside & Bridgeport Weigh Stations have disability access and restrooms. Remaning stations are not accessible and do not have public restrooms...
Human Resources	EEO complainece, Personnel issues, Training & Safety Section, Building Mgmt., Ground Maintenance, Mail & Supply, Records Mgmt.	Federal & State laws on DBE, ADA, FOI, Safety, CDL...	personal, phone, email, fax & meetings	Central Office conference & meeting rooms, District & RE offices, Area Main-tenance HQ	no visual or hearing communication devices onsite (also may have limited access for individuals with mobile devices)
Internal Audit	internal audits & motor fuel tax audits	Dept. laws, regs & policies & state & fed. Laws & regs.	motor fuel tax audits involve contact with public (phone, email, letter & onsite)	taxpayer's place of business	no known barriers

SURVEY RESPONSES

DIVISION/ DISTRICT	PROGRAMS/ACTIVITIES PROVIDED	GOVERNING POLICIES	CONTACT WITH PUBLIC?	WHERE?	POSSIBLE BARRIERS
Legal Division	litigation, motor carrier intrastate authority & waivers for impaired drivers	All state, federal laws & regs & Department policies & orders	daily for motor carrier section, and regular for litigation area (personal, phone, email, fax and written communication)	onsite in legal division, in court, other ...	no known barriers
Materials Division	provide support service to AHTD to assure the use of quality materials for design, construction & maintenance of transportation system	AASHTO, State & Fed. Specs & regs for Highway Construction	limited contact with public except for geotechnical field operation which has to interact with public in their field operations	central laboratory, department projects, contractor's facilities & private property	no visual or hearing impaired devises
Programs & Contracts	advertisements for bid lettings, prequalification of potential prime contractors, sale & distribution of plans & proposals for advertised projects, sale & distribution of SSHC Standard Drawings and other manuals, maintenance of contractor information page on website and conducting hwy commn bid openings.	Title 23 & 49 USC, state laws on hwy contract lettings, policies & procedures as directed by the AHC	orders for plans, proposals ... are taken by mail, email, phone, fax & in person	AHTD Central offices, 2nd floor, 5th floor, other state or local agencies as well	lack of communication devices for hearing and visually impaired
Right of Way	acquisition & mgmt of property for the construction and maintenance of roads and other transportation facilities...	Uniform Relocation Asst & Real Property Acquisition Polcites Act of 1970, CFR, Utility Relocations, Adjustments & Rebursement, AHTD Utility Accomodation Policy & AHTD ROW Div. Policy & Procedures Manual.	public involvement meetings, public hearings, personal contact, mail, email, phone, utility relocations & adjustments...	property owners' homes, business or wherever is convenient	no known barriers
Roadway Design	design & preparation of plans for all projects to construct or reconstruct roadways on the Ark. State Hwy System.	Applicable Design Specs, Guidelines & Regs, AHTD polices & guidelines & FHWA manuals	personal contact either in homes, offices, local government offices or central office (phone calls, letters, emails, public meetings)	central office, private homes, other offices	lack of communication devices for hearing and visually impaired

SURVEY RESPONSES

DIVISION/ DISTRICT	PROGRAMS/ACTIVITIES PROVIDED	GOVERNING POLICIES	CONTACT WITH PUBLIC?	WHERE?	POSSIBLE BARRIERS
District 4	responsible for oversight of highway related matters within their geographic region	Federal, State & local laws, rules, ordinances & AHC policies & orders	yes at rest areas, welcome centers, private residences, businesses and roadside	rest areas, welcome centers, private residences, businesses and roadside	lack of ADA complaint picnic table
District 5	adopt-a-hwy, adopt-a-spot, wildflower plts, purchasing, selling salvage materials,...	Federal, State & local laws, rules, ordinances & AHC policies & orders	personal contact, email, phone	DE/RE offices or in the field, area HQ & Rest Area/Welcome Centers	removal of some physical barriers for public access to all offices was completed several years ago. However, visually impaired barriers may have not been fully addressed. These offices do not have communication devices to aid the hearing impaired.

SURVEY RESPONSES

DIVISION/ DISTRICT	PROGRAMS/ACTIVITIES PROVIDED	GOVERNING POLICIES	CONTACT WITH PUBLIC?	WHERE?	POSSIBLE BARRIERS
State Aid	administers the State Aid County Road Program ...	AHTD Peronnel Manual, Ark. Code, AASHTO policies...	onsite visits to project locations to meet with County Judges and local AHTD personnel, occasional meetings with property owners	job sites, 9th Floor	no restroom for disabled persons on 9th floor (a sign directs people to 1st or 6th floor)
Surveys	locate, collect & process tech. Survey data related to engineering design and land acquisition in an efficient & productive manner & supply that info to our customers	Requirements & Procedures for Design Surveys and Land Surveys, Ark Standards of Practice for Property Boundary Surveys and Plats.	in person, by phone, email, web access ...	Surveys division, District HQ & Maintenance Facilities, private homes, motels, restaurants, AHTD ROW	Surveys has no known physical barriers, access to photo sales room in Photogramma try is not ADA compliant, language barriers
District 1	administration of programs, activities and services that are originated by a Div. Or Administrator in the Central Office	Contract, Plans & Specs for each job, NBIS, various manuals, ...	regular contact with public with questions or comments about programs, activities & services, ...	DE/RE offices or in the field, area HQ & Rest Area/Welcome Centers	lack of wheelchair accommodations at some RE offices and some Area HQ offices, communication barriers
District 2	said use District 1 answers because theirs are the same				
District 3	same as District 1				

SURVEY RESPONSES

DIVISION/ DISTRICT	PROGRAMS/ACTIVITIES PROVIDED	GOVERNING POLICIES	CONTACT WITH PUBLIC?	WHERE?	POSSIBLE BARRIERS
District 6	build hwy & intersections, maintain hwy intersections & certain public facilities, adopt-a-hwy program, inmate litter control, issue permits for improvements to cities and organizations	Title II ADA	In person, by phone & email	public facilities, AHTD facilities, rest areas, tourist info centers churches, schools	lack of communication devices for hearing and visually impaired
District 7	supervision of construction and maintenance activities on state highways	AHTD policies and rules & regs., Standard specs for Hwy Construction, Supp. Spec., Special Provisions and Contract law	personal contact, email, letters, phone	project job sites or in District offices	District offices are compliant but some RE offices may not be
District 8	maintain hwy & bridges, rest areas, district office within district, provide info on road conditions, administer construction projects & mowing contracts...	All state, federal laws & regs & Department policies & orders	personal contact, email, letters, phone	project job sites or in District offices	restrooms at area HQ and RE offices are not ADA compliant and area HQ & RE offices are not in strict compliance with ADA, no devices for visual or hearing impaired

SURVEY RESPONSES

DIVISION/ DISTRICT	PROGRAMS/ACTIVITIES PROVIDED	GOVERNING POLICIES	CONTACT WITH PUBLIC?	WHERE?	POSSIBLE BARRIERS
District 9	maintain hwy's & bridges, rest areas, district office within district, provide info on road conditions, administer construction projects & mowing contracts...	All state, federal laws & regs & Department policies & orders	personal contact, email, letters, phone	project job sites or in District offices	Carroll County area HQ and the Peel Ferry HQ are the only area HQ in this district that are ADA complaint, all RE offices in this district are not ADA accessible
District 10	maintain hwy's & bridges, rest areas, district office within district, provide info on road conditions, administer construction projects & mowing contracts...	All state, federal laws & regs & Department policies & orders	personal contact, email, letters, phone	District Office, RE office, field, area HQ & rest areas/ welcome centers	lack of wheel chair accommodations at some RE offices & some area HQ Communication barriers include not having any communication devices for the hearing or visually impaired

**CENTRAL OFFICE COMPLEX  
SELF EVALUATION OF  
ADA COMPLIANCE REQUIREMENTS  
2011**

BASEMENT

CAFETERIA:

- Need four (4) ADA slots (27" clear A.F.F., 19" deep, 28-34" table height) Have none. Existing 28" clear above finished floor (A.F.F.), 16.5" deep, 30" table height, 63 chairs, 5% ADA compliant = 4 positions.
- Food service line tray slides to be 34" max A.F.F. Existing is 35-35.5" A.F.F.

1<sup>st</sup> FLOOR:

- Presently ADA compliant.

2<sup>nd</sup> FLOOR:

- Presently ADA compliant.

3<sup>rd</sup> FLOOR:

- Need lever/handles on door latches into secretary and conference rooms.
- Need 18" (min) clear, interior latch side of secretary door. Electric and telephone outlets in the way on floor.

4<sup>th</sup> FLOOR:

- Room 405 needs lever handle.
- Room 405 needs 18" (min) clear inside door- latch side.
- Need lever latch into office.

5<sup>th</sup> FLOOR:

- Needs lever handle- Room 501.
- Needs 18" (min) clear inside door Room 501, latch side. Existing is 12".
- Need 36" clear between 1<sup>st</sup> desk and forms rack. Existing is 33", but rack is portable.

6<sup>th</sup> FLOOR:

- Men's restroom door needs reversed swing.
- Door to Room 602 to be lever handle.
- Need 18" (min) clear inside latch.

7<sup>th</sup> FLOOR:

- Door hallway into Room 703 needs lever handle.
- Conference table needs 19" clear under table, max on end is 16".



**CENTRAL OFFICE COMPLEX  
SELF EVALUATION OF  
ADA COMPLIANCE REQUIREMENTS  
2011**

8<sup>th</sup> FLOOR:

- Room 802 and 804 need lever latches.
- Conference room and break rooms need lever handles.
- Break room table needs 19" clear under, end is 16".
- Conference room table is 25.5" A.F.F. clear, needs 27" A.F.F. clear.

9<sup>th</sup> FLOOR:

- Need lever handles on door locks hallway into Room 907 and conference room.
- Conference room table needs 19" clear under, end is 16".

10<sup>th</sup> FLOOR:

- Need lever handle- conference room to hallway door.
- Need 18" (min) latch-side inside clearance door to hallway from conference room. Existing is 13" (chair).

PLANNING BUILDING

- Needs lever latches into Room 100 and conference room.
- Conference table needs 19" clear under, existing is 14.5".
- Conference room bookshelf leaves 13.5" clear at interior latch side of conference room door; needs 18" (min).
- Desk leaves 8" clear at interior latch side Room 100; needs 18" (min); desk to be moved.
- Men's restroom door has no interior door latch side clearance. Possibly move door and door jamb to ~3' off aisle to interior end of janitor's closet wall.

ANNEX

- Presently ADA compliant

**DISTRICT HEADQUARTERS  
SELF EVALUATION OF  
ADA COMPLIANCE REQUIREMENTS  
2011**

DISTRICT 1:

- Presently ADA compliant.

DISTRICT 2:

- Presently ADA compliant.

DISTRICT 3:

- Front doors are double 30" storefront, need 36" door with 12" sidelights on each side or modify to 2-36" doors; 8 # pull closer.

DISTRICT 4:

- New District Headquarters under construction.

DISTRICT 5:

- Presently ADA compliant.

DISTRICT 6:

- Presently ADA compliant.

DISTRICT 7:

- Presently ADA compliant.

DISTRICT 8:

- Presently ADA compliant.

DISTRICT 9:

- Presently ADA compliant.

DISTRICT 10:

- Presently ADA compliant.

**MAINTENANCE  
SELF EVALUATION OF  
ADA COMPLIANCE REQUIREMENTS  
2011**

- Drinking fountain spout 42" A.F.F. Max to be 36". Side access dimensions OK.
- Urinals in shop restroom have 22" lips. Need one urinal lowered to 17" max A.F.F.
- Conference room needs lever latch handle.
- Conference room table needs 19" clear; 27" A.F.F. Existing is 3.375" clear.

**WELCOME CENTER & REST AREA  
SELF EVALUATION OF  
ADA COMPLIANCE REQUIREMENTS  
2011**

**DISTRICT 1**

FORREST CITY REST AREA (EB):

- Restroom signage needs to conform to ADA approved standards (signs must be affixed to wall next to latch or lock of door).
- Handicap accessibility parking spaces need repainting.
- International Symbol of Accessibility logos need repainting.
- One ADA approved picnic table is required.

FORREST CITY REST AREA (WB):

- Door closers need to be readjusted.
- Flush valves (toilets) need to be readjusted.
- Restroom signage needs to conform to ADA approved standards (signs must be affixed to wall next to latch or lock of door).
- Handicap accessibility parking spaces need repainting.
- International Symbol of Accessibility logos need repainting.
- One ADA approved picnic table is required.

WEST MEMPHIS WELCOME CENTER:

- Flush valves (toilets) need to be readjusted.
- Mirror needs to conform to ADA specified height (40").
- Restroom signage needs to conform to ADA approved standards (signs must be affixed to wall next to latch or lock of door).
- Handicap accessibility parking spaces need repainting.
- International Symbol of Accessibility logos need repainting.
- One ADA approved picnic table is required.

HELENA WELCOME CENTER:

- Mirror needs to conform to ADA specified height (40").
- Restroom signage needs to conform to ADA approved standards (signs must be affixed to wall next to latch or lock of door).
- One ADA approved picnic table is required.

**DISTRICT 2**

DERMOTT REST AREA:

- Flush valves (toilets) need to be readjusted.
- Restroom signage needs to conform to ADA approved standards (signs must be affixed to wall next to latch or lock of door).
- International Symbol of Accessibility logos need repainting.
- Van assessable sign is needed (east parking lot).
- One ADA approved picnic table is required.
- Need men's and women's outside doors and frames swapped to obtain 18" (min.) clear at interior lock side of doors.

LAKE VILLAGE WELCOME CENTER:

- Welcome Center is presently ADA compliant.

**WELCOME CENTER & REST AREA  
SELF EVALUATION OF  
ADA COMPLIANCE REQUIREMENTS  
2011**

**DISTRICT 3**

**GLENWOOD REST AREA:**

- Flush valves (toilets) need to be readjusted.
- Handicap accessibility parking spaces need repainting.
- International Symbol of Accessibility logos need repainting.
- One ADA approved picnic table is required.

**RED RIVER WELCOME CENTER:**

- Flush valves (toilets) need to be readjusted.
- Restroom signage needs to conform to ADA approved standards (signs must be affixed to wall next to latch or lock of door).
- Handicap accessibility parking spaces need repainting.
- International Symbol of Accessibility logos need repainting.
- One ADA approved picnic table is required.

**TEXARKANA WELCOME CENTER:**

- Welcome Center is presently ADA compliant.

**DISTRICT 4**

**OZARK REST AREA (EB):**

- Handicap accessibility parking spaces need repainting.
- International Symbol of Accessibility logos need repainting.
- One ADA approved picnic table is required.

**OZARK REST AREA (WB):**

- Handicap accessibility parking spaces need repainting.
- International Symbol of Accessibility logos need repainting.
- One ADA approved picnic table is required.

**WALDRON REST AREA:**

- Handicap accessibility parking spaces need repainting.
- International Symbol of Accessibility logos need repainting.
- One ADA approved picnic table is required.

**VAN BUREN WELCOME CENTER:**

- Welcome Center is presently ADA compliant.

**DISTRICT 5**

**SALADO CREEK REST AREA:**

- Mirrors need to conform to ADA specified heights (40”).
- Restroom signage needs to conform to ADA approved standards (signs must be affixed to wall next to latch or lock of door).
- Handicap accessibility parking spaces need repainting.

**WELCOME CENTER & REST AREA  
SELF EVALUATION OF  
ADA COMPLIANCE REQUIREMENTS  
2011**

**DISTRICT 6**

**SOCIAL HILL REST AREA:**

- Flush valves (toilets) need to be readjusted.
- Operational valves (lavatories) need to be readjusted.
- Handicap accessibility parking spaces need repainting.
- International Symbol of Accessibility logos need repainting.
- One ADA approved picnic table is required.

**LONSDALE REST AREA:**

- Flush valves (toilets) need to be readjusted.
- Operational valves (lavatories) need to be readjusted.
- Handicap accessibility parking spaces need repainting.
- One ADA approved picnic table is required.
- Concrete walks are a trip hazard in places.

**WHITE RIVER REST AREA (EB):**

- Flush valves (toilets) need to be readjusted.
- Mirrors need to conform to ADA specified heights (40").
- Restroom signage needs to conform to ADA approved standards (signs must be affixed to wall next to latch or lock of door).
- International Symbol of Accessibility logos need repainting.
- One ADA approved picnic table is required.
- Concrete walks are a trip hazard in places.

**WHITE RIVER REST AREA (WB):**

- Flush valves (toilets) need to be readjusted.
- Mirrors need to conform to ADA specified heights (40").
- Restroom signage needs to conform to ADA approved standards (signs must be affixed to wall next to latch or lock of door).
- International Symbol of Accessibility logos need repainting.
- One ADA approved picnic table is required.
- Concrete walks are a trip hazard in places.

**DISTRICT 7**

**GURDON REST AREA (EB):**

- Mirrors need to conform to ADA specified heights (40").
- Restrooms need door closers.
- One ADA approved picnic table is required.

**GURDON REST AREA (WB):**

- Restrooms need door closers.
- Handicap accessibility parking spaces need repainting.
- International Symbol of Accessibility logos need repainting.
- One ADA approved picnic table is required.

**WELCOME CENTER & REST AREA  
SELF EVALUATION OF  
ADA COMPLIANCE REQUIREMENTS  
2011**

**BUENA VISTA REST AREA:**

- Flush valves (toilets) need to be readjusted.
- Handicap stall (women's) lacks handicap grab bars.
- Restroom signage needs to conform to ADA approved standards (signs must be affixed to wall next to latch or lock of door).
- Handicap accessibility parking spaces need repainting.
- International Symbol of Accessibility logos need repainting.
- One ADA approved picnic table is required.
- Concrete walks are a trip hazard in places.

**RISON REST AREA:**

- Door closers need to be readjusted.
- Restroom signage needs to conform to ADA approved standards (signs must be affixed to wall next to latch or lock of door).
- Handicap accessibility parking spaces need repainting.
- International Symbol of Accessibility logos need repainting.
- One ADA approved picnic table is required.
- Need men's and women's outside doors and frames swapped to obtain 18" (min.) clear at interior lock side of doors.
- Need to remove 4" block urinal screens for handicapped access to urinals. Install new baked enamel screens and retile. Need 30" (min.) clear.

**ELDORADO WELCOME CENTER:**

- Welcome Center is presently ADA compliant.

**DISTRICT 8**

**BIG PINEY REST AREA (EB):**

- Flush valves (toilets) need to be readjusted.
- Handicap accessibility parking spaces need repainting.

**BIG PINEY REST AREA (WB):**

- Flush valves (toilets) need to be readjusted.
- Handicap accessibility parking spaces need repainting.

**DISTRICT 9**

**HARRISON WELCOME CENTER:**

- Flush valves (toilets) need to be readjusted.
- One ADA approved picnic table is required.

**BELLA VISTA WELCOME CENTER:**

- Flush valves (toilets) need to be readjusted.
- Handicap accessibility parking spaces need repainting.
- International Symbol of Accessibility logos need repainting.
- One ADA approved picnic table is required.

**WELCOME CENTER & REST AREA  
SELF EVALUATION OF  
ADA COMPLIANCE REQUIREMENTS  
2011**

SILOAM SPRINGS WELCOME CENTER:

- Restroom signage needs to conform to ADA approved standards (signs must be affixed to wall next to latch or lock of door).
- One ADA approved picnic table is required.

**DISTRICT 10**

IMBODEN/BLACKROCK REST AREA:

- Restroom signage needs to conform to ADA approved standards (signs must be affixed to wall next to latch or lock of door).
- Handicap accessibility parking spaces need repainting.
- One ADA approved picnic table is required.

CORNING WELCOME CENTER:

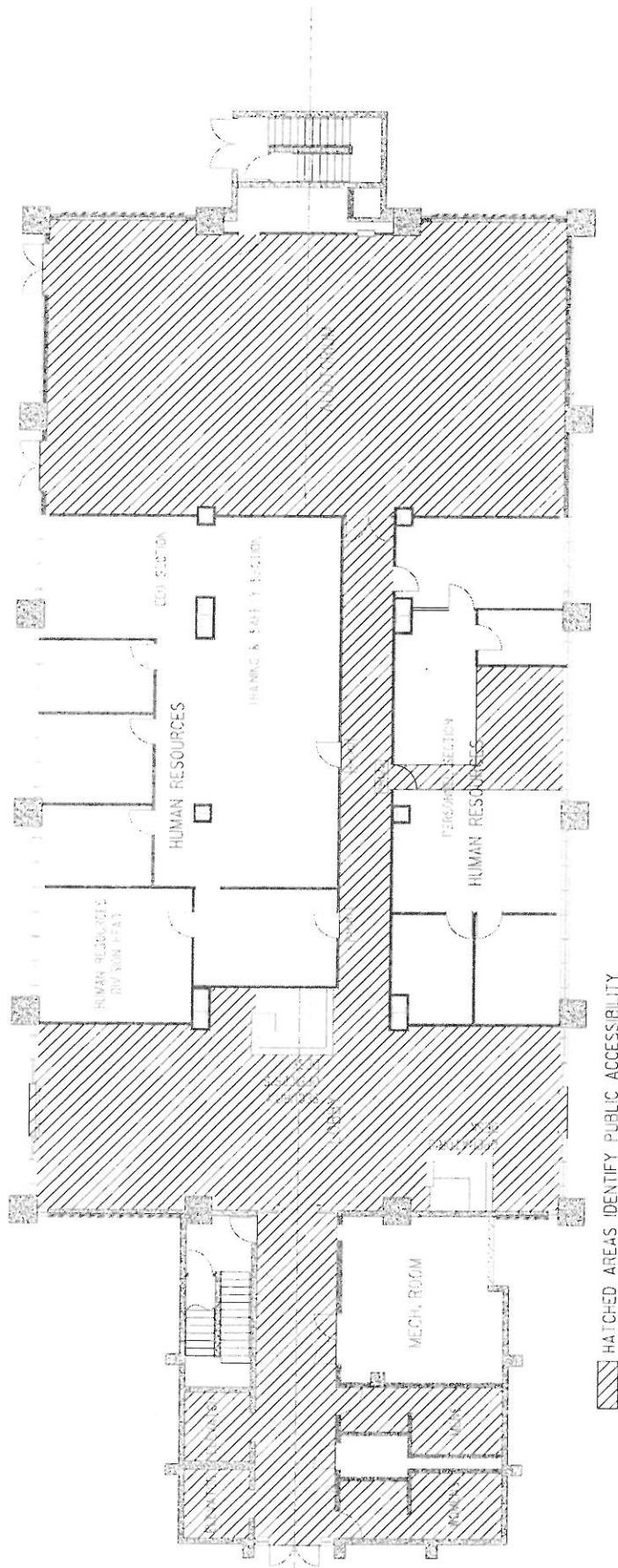
- Welcome Center is presently ADA compliant.

BLYTHEVILLE WELCOME CENTER:

- Welcome Center is presently ADA compliant.



NO.	DATE	BY	REVISION
1	10/1/88	...	...

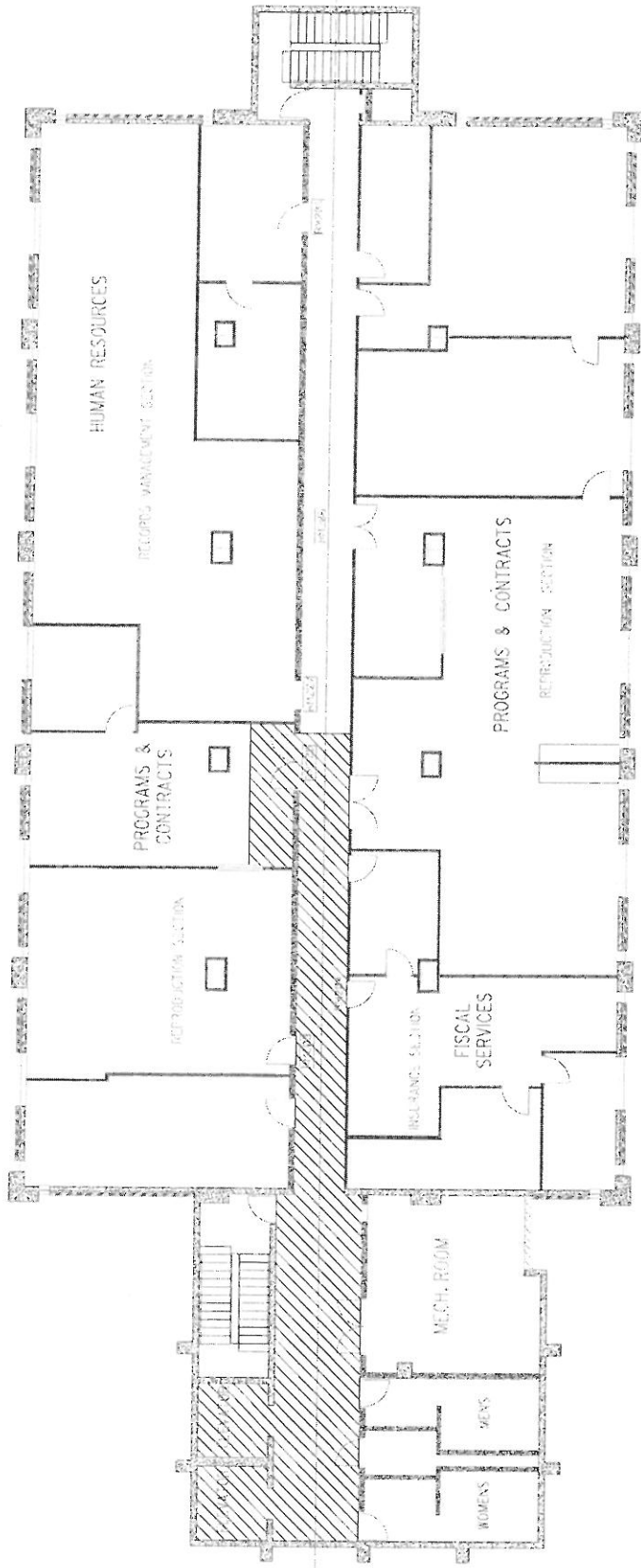



 HATCHED AREAS IDENTIFY PUBLIC ACCESSIBILITY

CENTRAL OFFICE BUILDING	
FIRST FLOOR	
DATE: 10/1/88	BY: ...
F-2	

DATE	BY	REVISION
06/11/03	AV	REVISED
06/11/03	AV	REVISED
06/11/03	AV	REVISED
06/11/03	AV	REVISED
06/11/03	AV	REVISED
06/11/03	AV	REVISED
06/11/03	AV	REVISED
06/11/03	AV	REVISED
06/11/03	AV	REVISED

REVISION: FLOOR PLAN



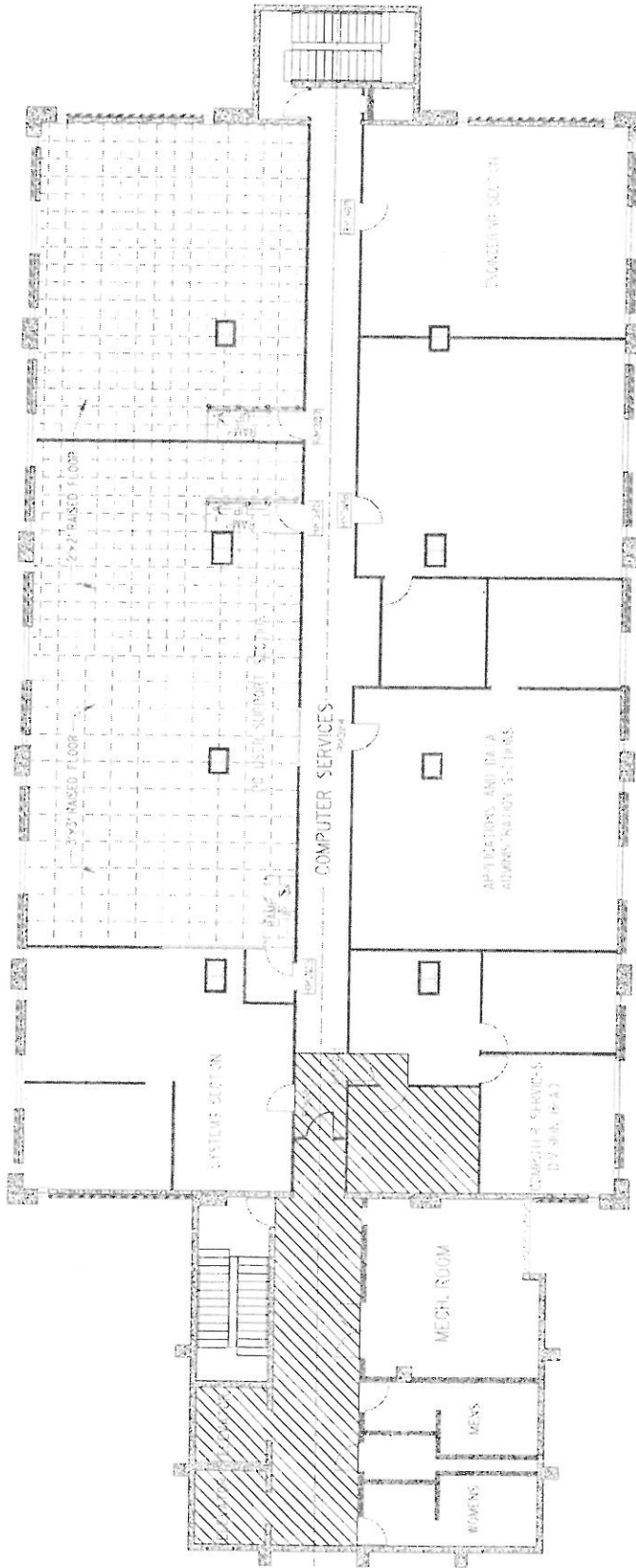
▨ HATCHED AREAS IDENTIFY PUBLIC ACCESSIBILITY

CENTRAL OFFICE BUILDING	
2 SECOND FLOOR	
111 192A, AIRWAY	
DATE	06/11/03
BY	AV
CHECKED	AV
SCALE	AS SHOWN
F-3	

11/11/03

DATE	BY	REVISION	DATE	BY	REVISION

1.00 FLOOR PLAN P. 21

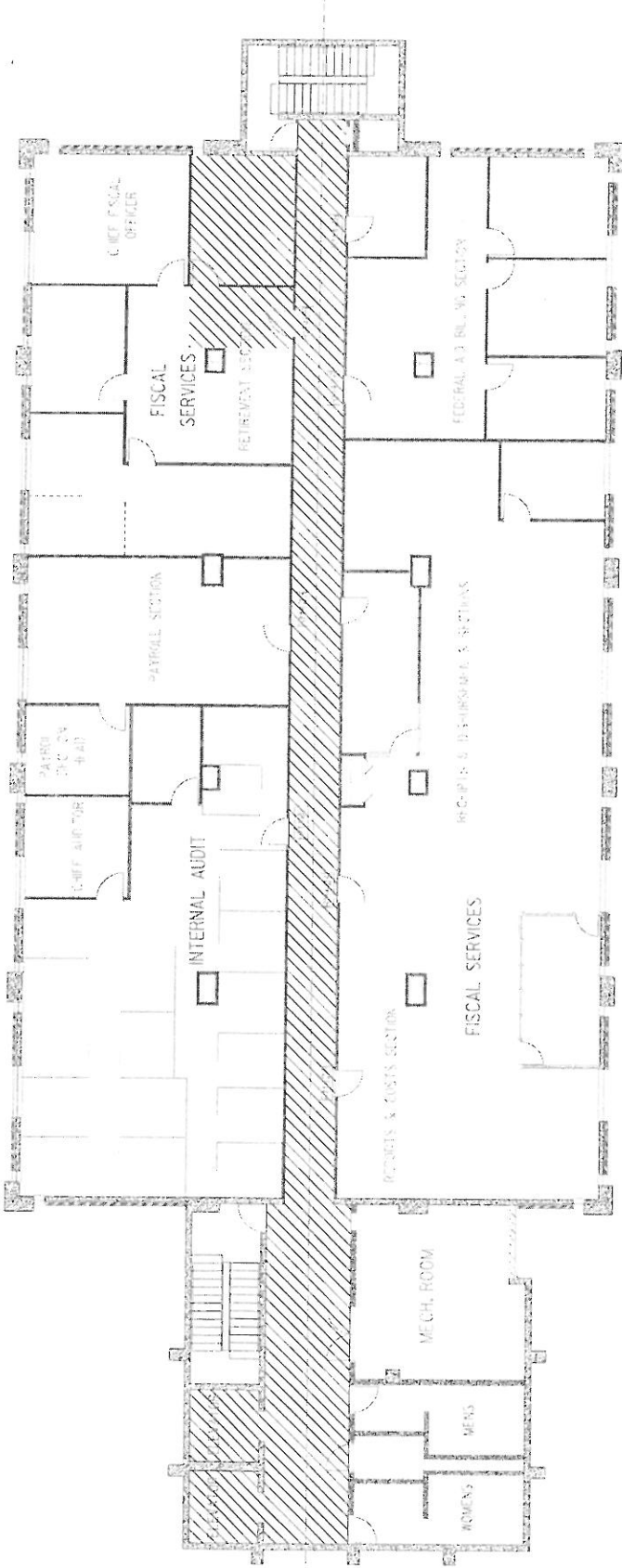


▨ HATCHED AREAS IDENTIFY PUBLIC ACCESSIBILITY

CENTRAL OFFICE BUILDING	
3 THIRD FLOOR	
111 10th Avenue	
DATE	10/27/83
BY	
SCALE	
F-4	

11/10/83

DATE	BY	REVISION
11/11/2009	J. W. P. M.	1
11/11/2009	J. W. P. M.	2
11/11/2009	J. W. P. M.	3
11/11/2009	J. W. P. M.	4
11/11/2009	J. W. P. M.	5
11/11/2009	J. W. P. M.	6
11/11/2009	J. W. P. M.	7
11/11/2009	J. W. P. M.	8
11/11/2009	J. W. P. M.	9
11/11/2009	J. W. P. M.	10

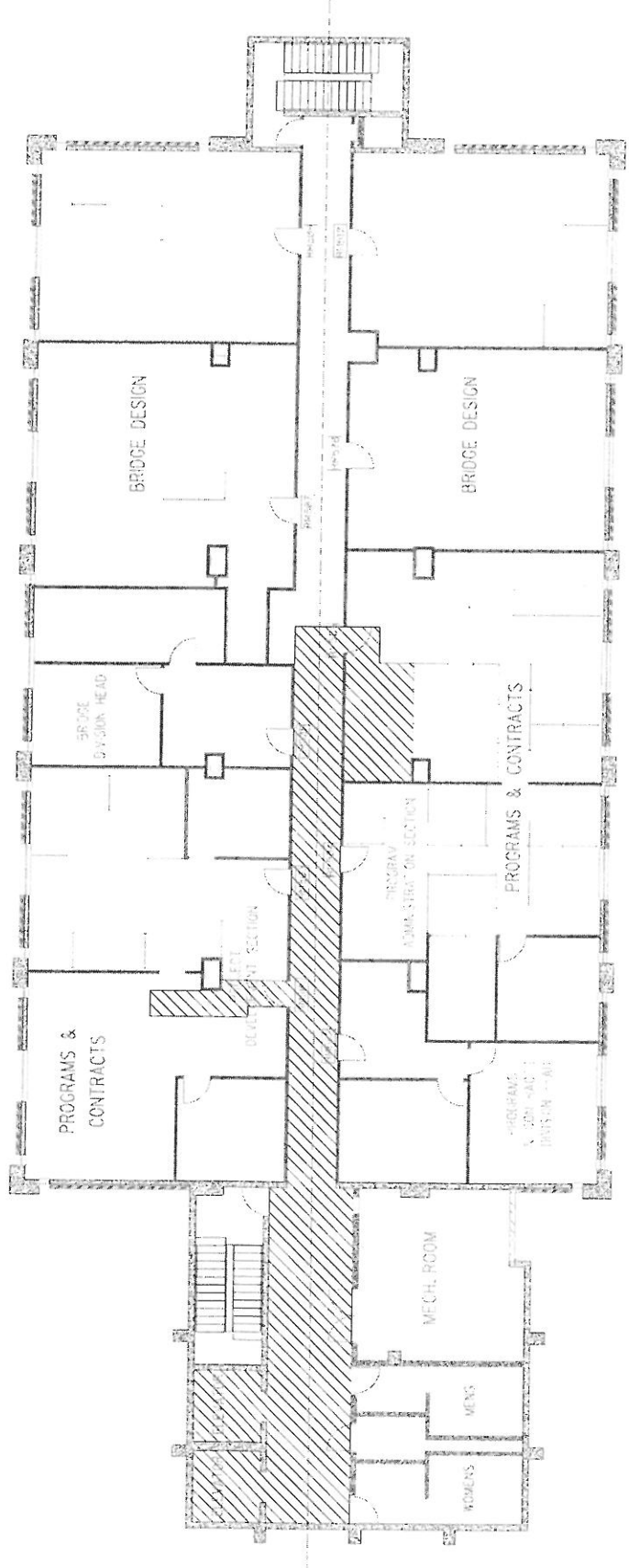


▨ HATCHED AREAS IDENTIFY PUBLIC ACCESSIBILITY

CENTRAL OFFICE BUILDING	
4 FOURTH FLOOR	
DATE	11/11/2009
BY	J. W. P. M.
NO. OF SHEETS	10
SHEET NO.	10
<b>F-5</b>	

11/11/2009

DATE	BY	REVISED	REVISIONS



HATCHED AREAS IDENTIFY PUBLIC ACCESSIBILITY

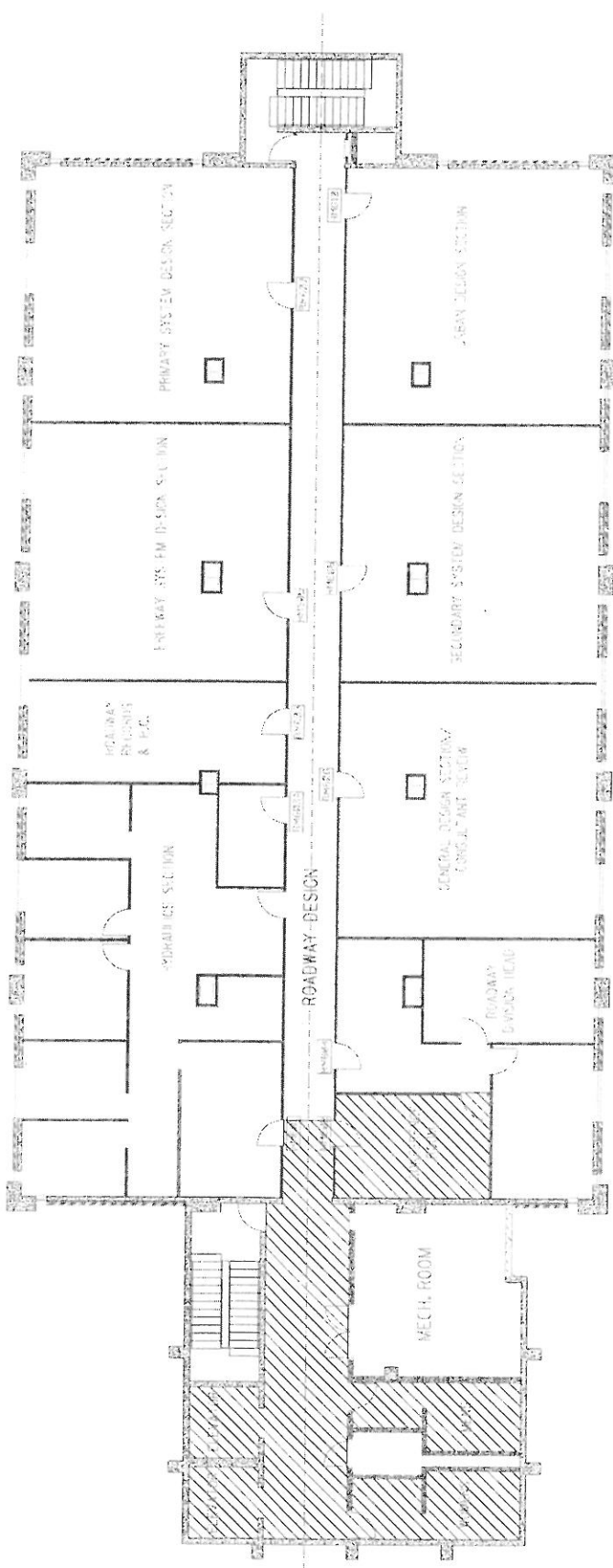
CENTRAL OFFICE BUILDING	
5 FIFTH FLOOR	
PROJECT NO.	111. 1276. BRADLEY
DATE	
DESIGNED BY	
CHECKED BY	
DRAWN BY	

F-6

PRINT HERE

DATE	BY	SCALE	PROJECT	NO.

6 SIXTH FLOOR - DESIGN PLAN

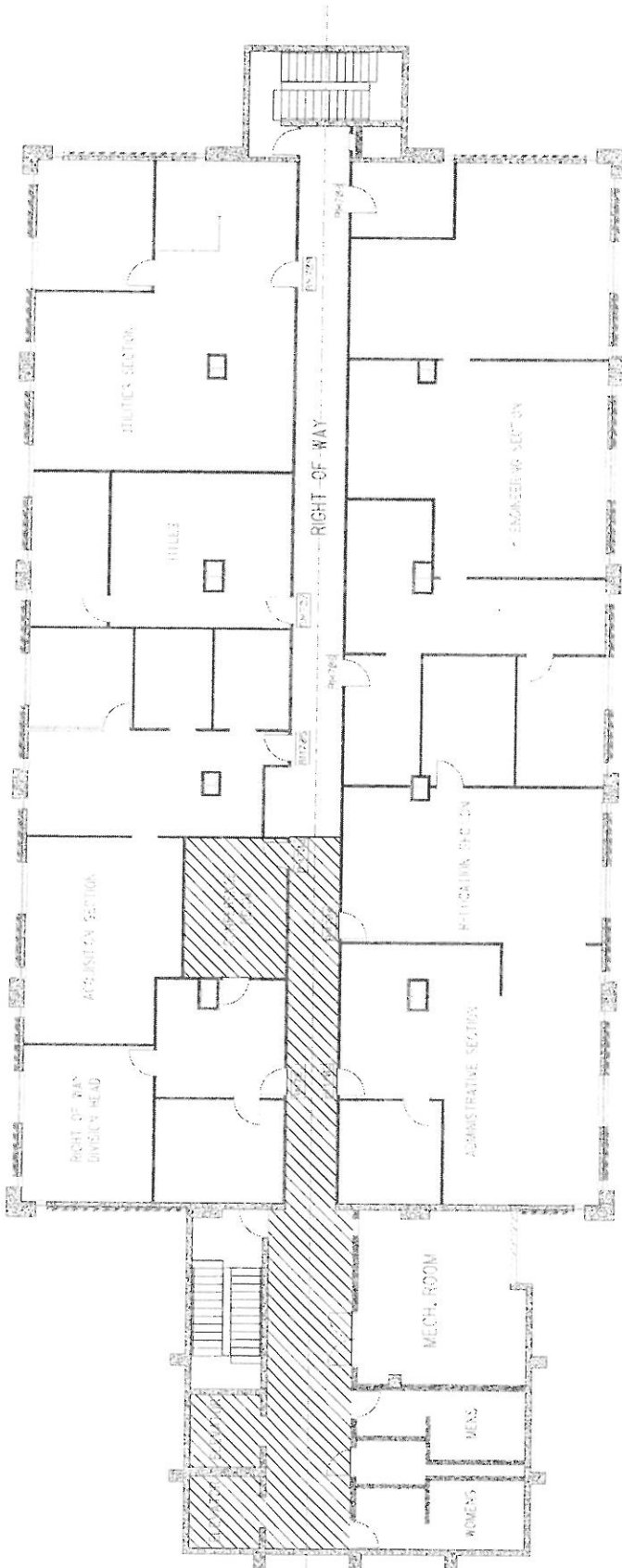


▨ HATCHED AREAS IDENTIFY PUBLIC ACCESSIBILITY

CENTRAL OFFICE BUILDING	
6 SIXTH FLOOR	
111 N. W. ARKANSAS	
PROJECT NO.	100-100-100-100
DESIGN NO.	100-100-100-100
DATE	100-100-100-100
R-7	

100-100-100-100

DATE	NO.	BY	REVISION	DATE	NO.	BY	REVISION
1. 11.13.2000 1. 1.8.01.A.S.							



▨ HATCHED AREAS IDENTIFY PUBLIC ACCESSIBILITY

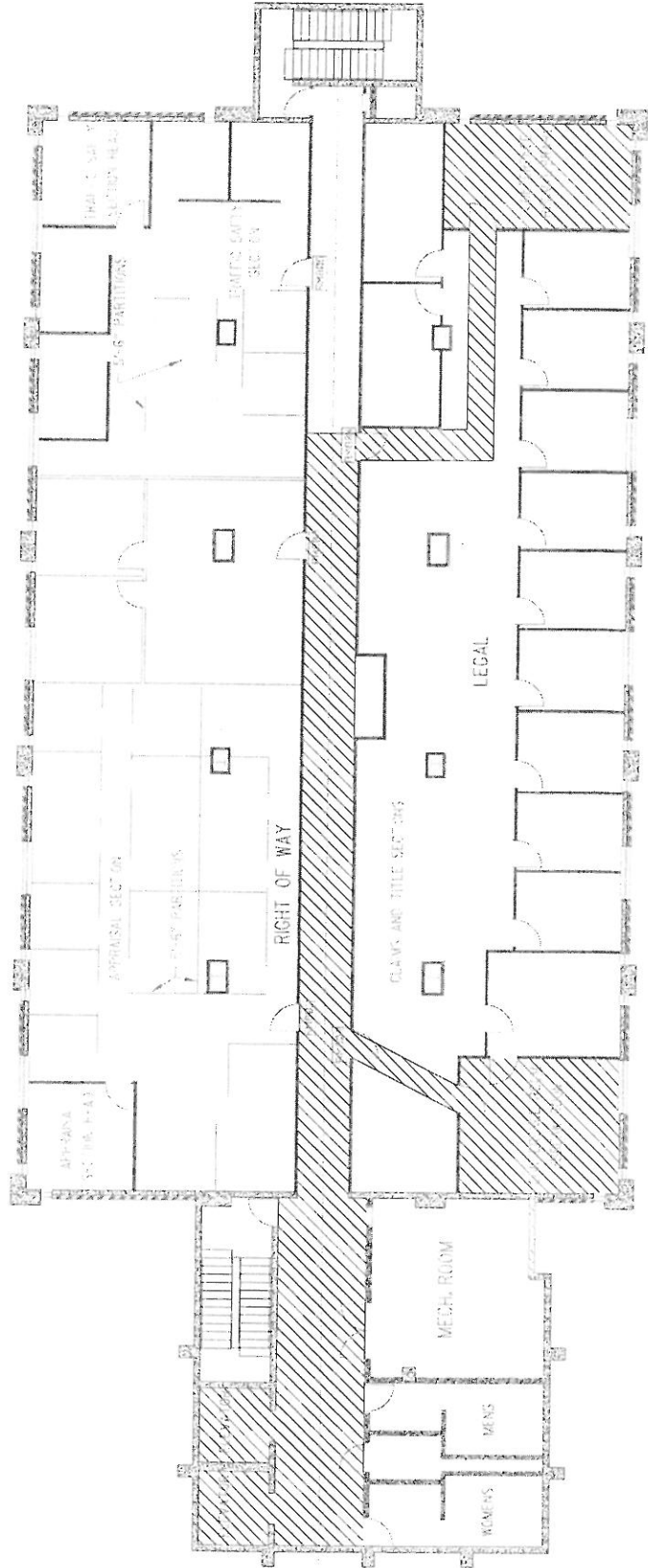
CENTRAL OFFICE BUILDING  
 7 SEVENTH FLOOR  
 P.L.L. DESIGN SERVICES  
 PROJECT NO. 000000000000000000  
 DRAWING NO. 000000000000000000  
 DATE 11/13/2000

F-8

Prepared by: [Blank]  
 Checked by: [Blank]  
 Drawn by: [Blank]

DATE	BY	REVISION

SECTION 11.00 - FLOOR PLAN



▨ HATCHED AREAS IDENTIFY PUBLIC ACCESSIBILITY

CENTRAL OFFICE BUILDING	
8 EIGHTH FLOOR REVISED	
DATE	BY
DATE	BY
DATE	BY

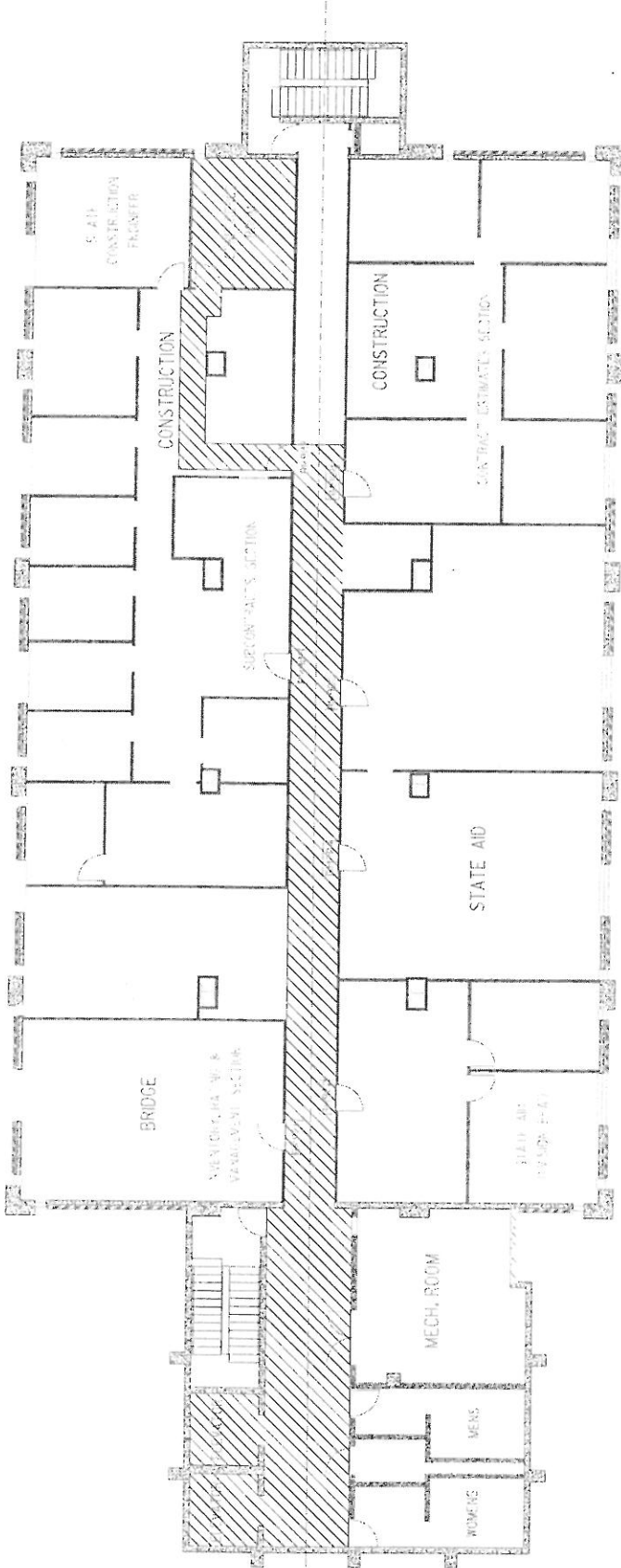
F-9

8/18/2010 10:30 AM



DATE	BY	REVISION

000000 - FLOOR PLAN



▨ HATCHED AREAS IDENTIFY PUBLIC ACCESSIBILITY

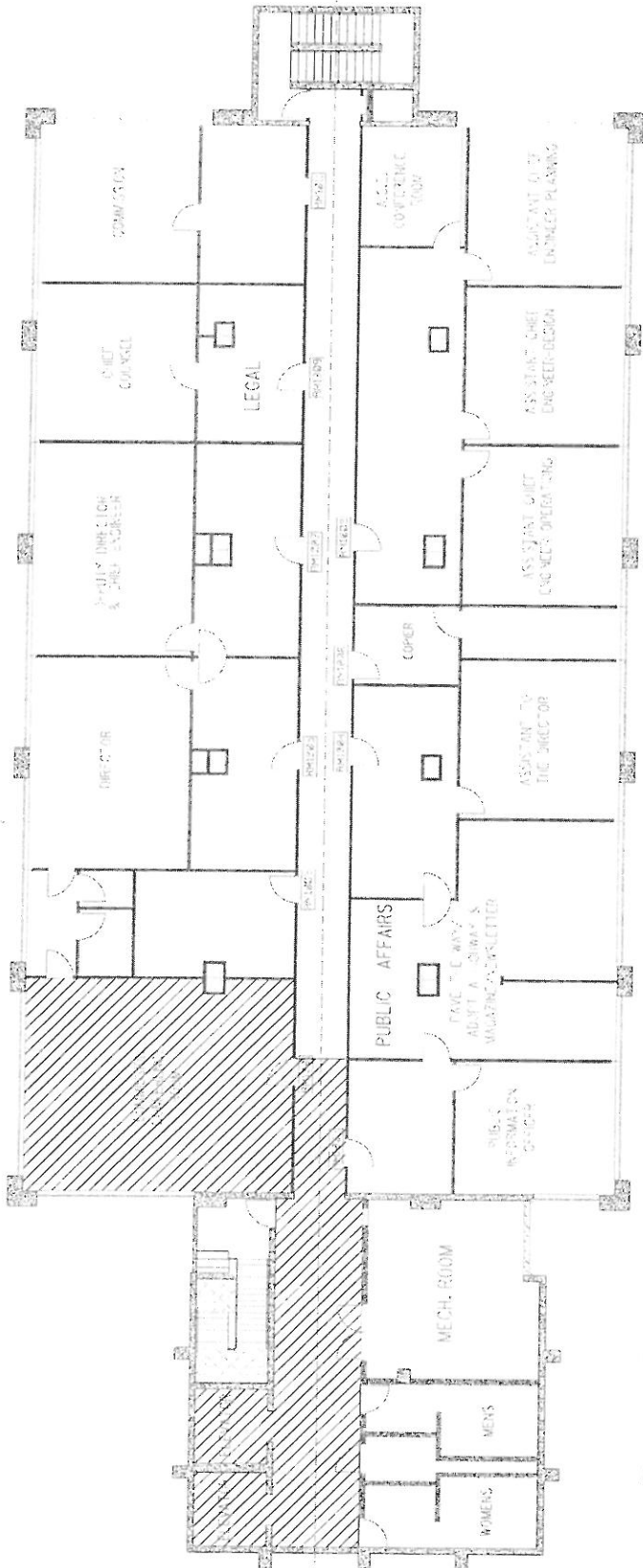
CENTRAL OFFICE BUILDING	
9 NINEETH FLOOR	
DATE	11/27/78
BY	W.C. BARNES
SCALE	AS SHOWN
CHECKED BY	
APPROVED BY	

F-10

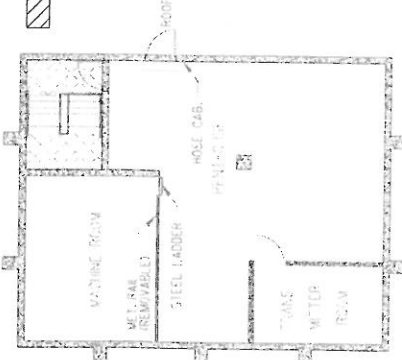
11/27/78

NO. 1	DATE	BY	REVISION
1	10/15/83	W. J. B.	ISSUED FOR PERMIT
2			
3			
4			
5			
6			
7			
8			
9			
10			

10th FLOOR & PENTHOUSE - ACCESS PLAN



HATCHED AREAS IDENTIFY PUBLIC ACCESSIBILITY

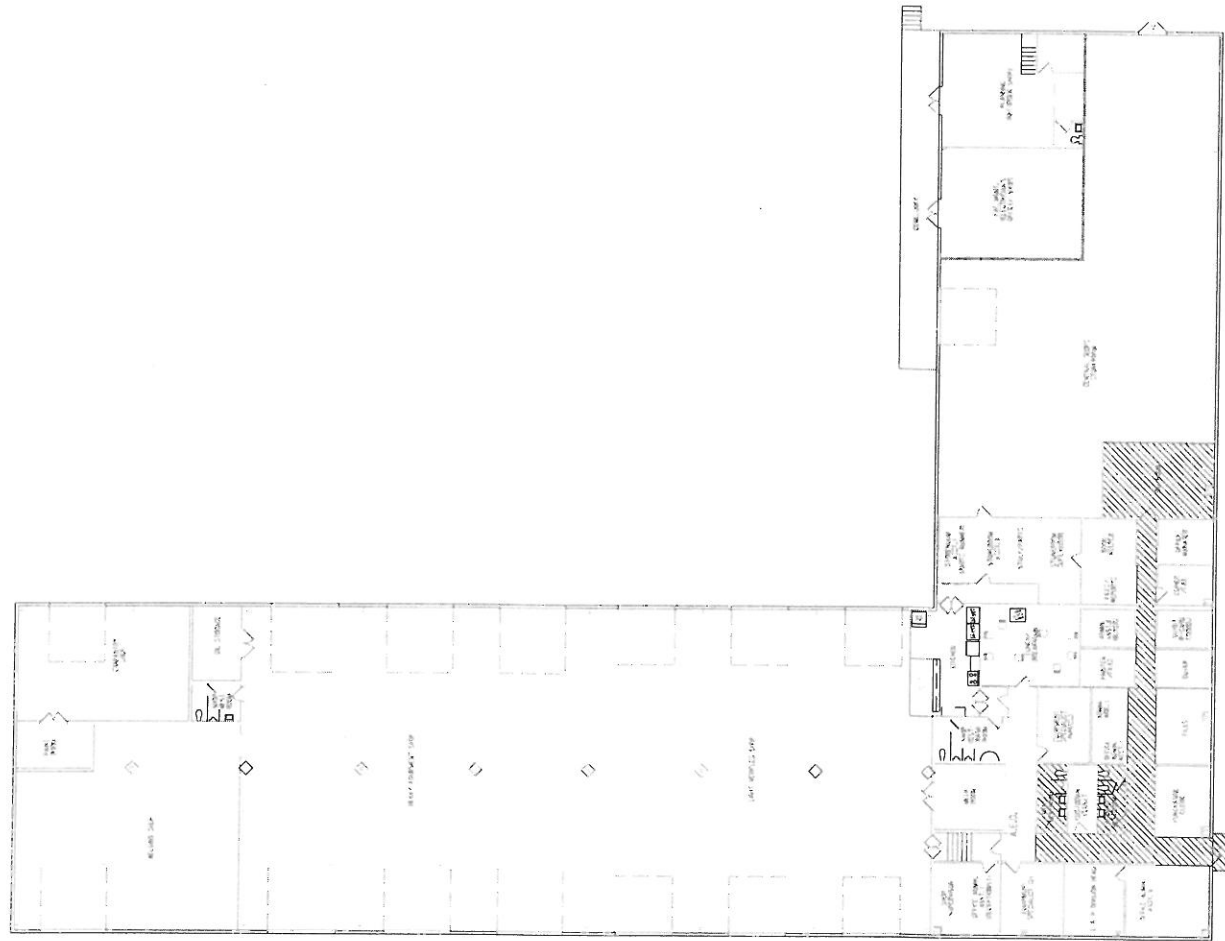


**CENTRAL OFFICE BUILDING**  
**10th FLOOR & PENTHOUSE**

DATE: 10/15/83  
 DRAWN BY: W. J. B.  
 CHECKED BY: J. S. B.  
 SCALE: AS SHOWN

**F-11**

NO.	DATE	BY	REVISION

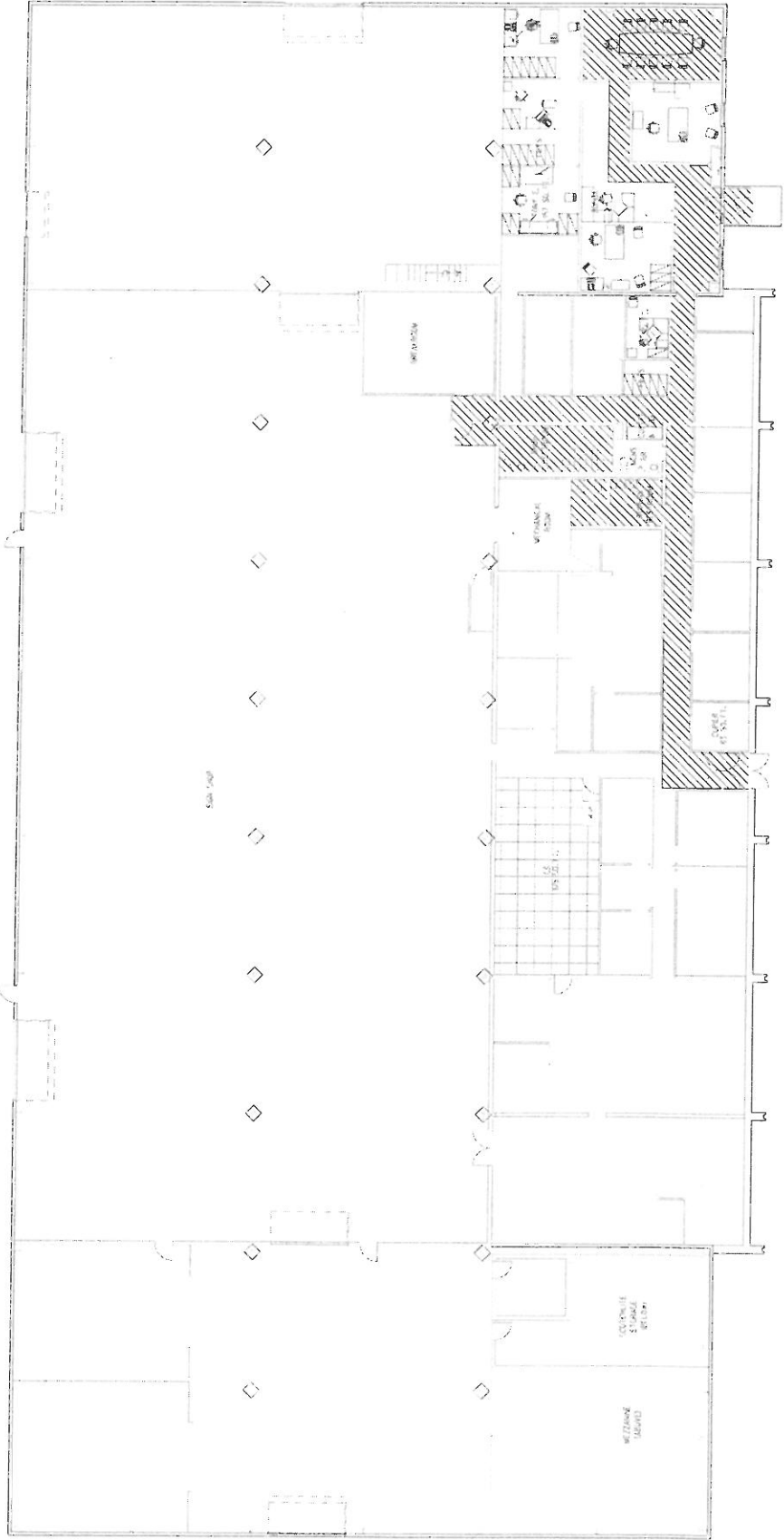


<b>EQUIPMENT &amp; PROCUREMENT CENTRAL SHOP</b>	
PROJECT NO.	111 100 100 100 100
DATE	11/11/11
BY	J. J. J.
SCALE	1/8" = 1'-0"
PROJECT	

P-1

DATE	BY	REVISION

1. ALL DIMENSIONS ARE IN METERS



FLOOR PLAN  
1:100

▨ HATCHED AREAS IDENTIFY PUBLIC ACCESSIBILITY

PROJECT: MAINTENANCE DIVISION & CENTRAL SIGN SHOP	
DATE: 11/11/2011	SCALE: 1:100
DESIGNED BY: [Name]	CHECKED BY: [Name]
P-1	

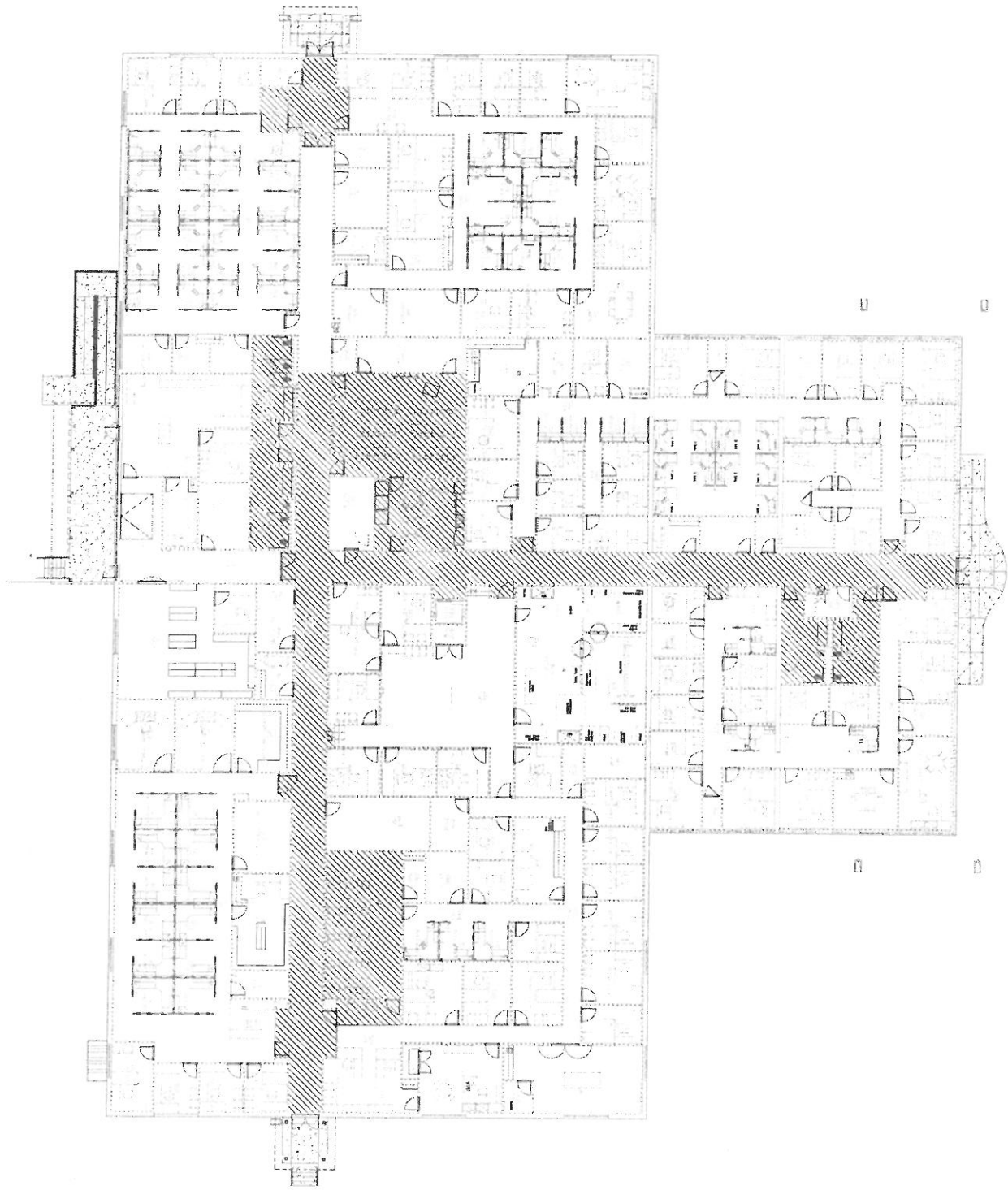
0035

**MATERIALS LABORATORY  
SELF EVALUATION OF  
ADA COMPLIANCE REQUIREMENTS  
2011**

- Presently ADA compliant

**MATERIALS LABORATORY  
SELF EVALUATION OF  
ADA COMPLIANCE REQUIREMENTS  
2011**

- Presently ADA compliant



CENTRAL OFFICE ANNEX  
HATCHED AREAS IDENTIFY PUBLIC ACCESSIBILITY

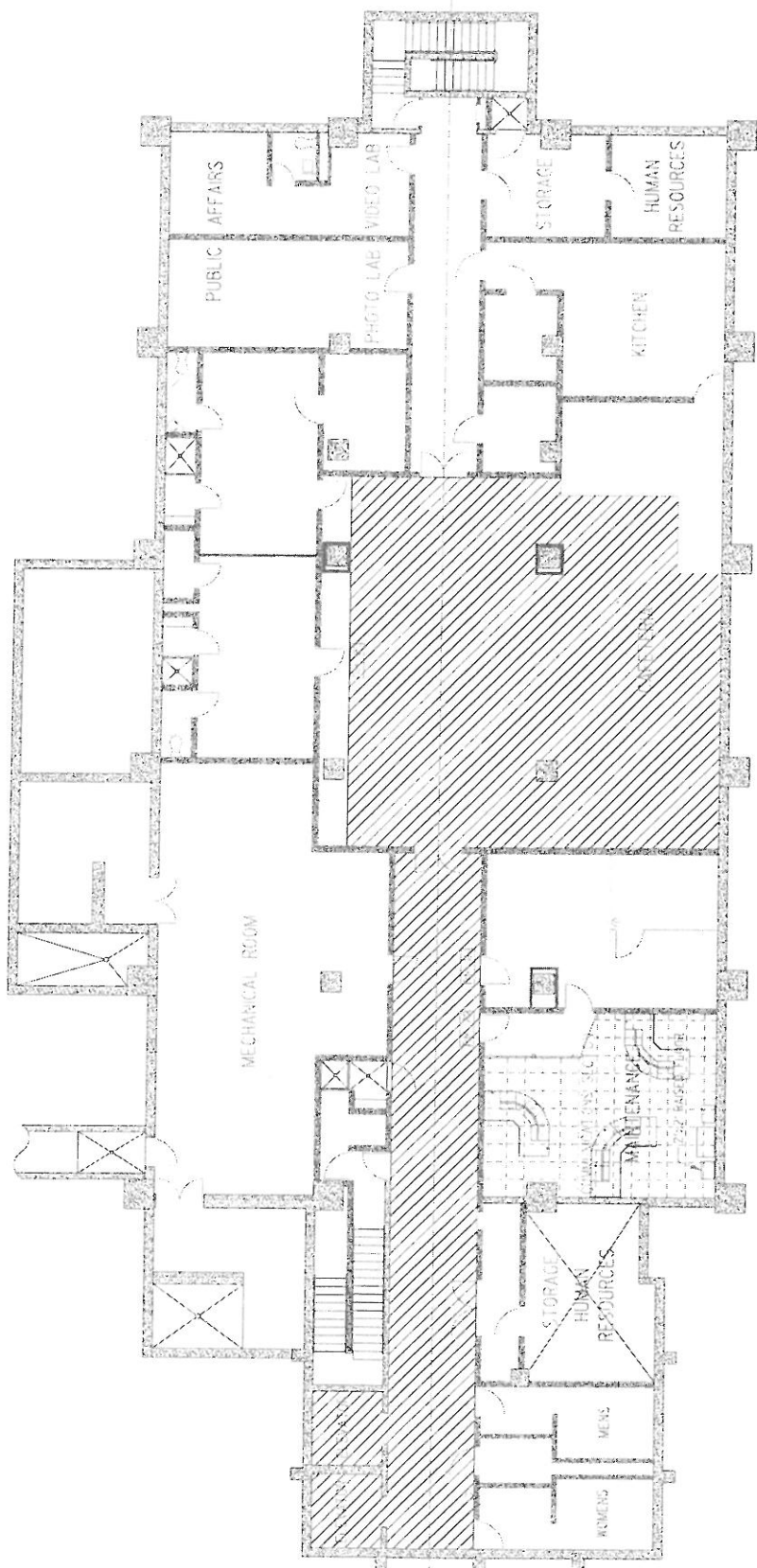




**PLANNING BUILDING  
SELF EVALUATION OF  
ADA COMPLIANCE REQUIREMENTS  
2011**

- Needs lever latches into Room 100 and conference room.
- Conference table needs 19" clear under, existing is 14.5".
- Conference room bookshelf leaves 13.5" clear at interior latch side of conference room door; needs 18" (min).
- Desk leaves 8" clear at interior latch side Room 100; needs 18" (min); desk to be moved.
- Men's restroom door has no interior door latch side clearance. Possibly move door and door jamb to ~3' off aisle to interior end of janitor's closet wall.

DATE	BY	REVISION	DATE	BY	REVISION

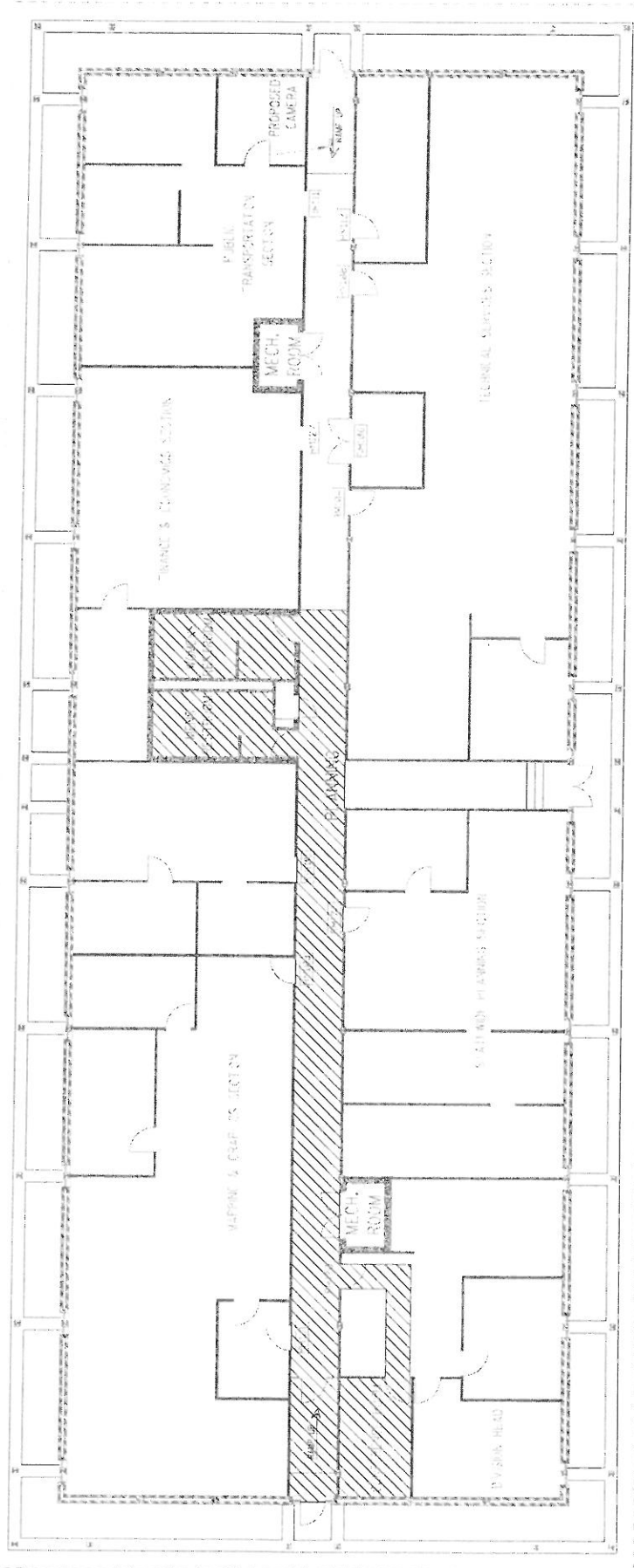


▨ HATCHED AREAS IDENTIFY PUBLIC ACCESSIBILITY

CENTRAL OFFICE BUILDING	
BASEMENT FLOOR	
1111 STATE STREET, ST. LOUIS, MO. 63103	
DATE	BY
F-1	

architect.com

DATE	BY	REVISION



/// HATCHED AREAS IDENTIFY PUBLIC ACCESSIBILITY

PLANNING OFFICE BUILDING

DATE: 1/11/77

BY: S. G. BROWN

SCALE: 1/8" = 1'-0"

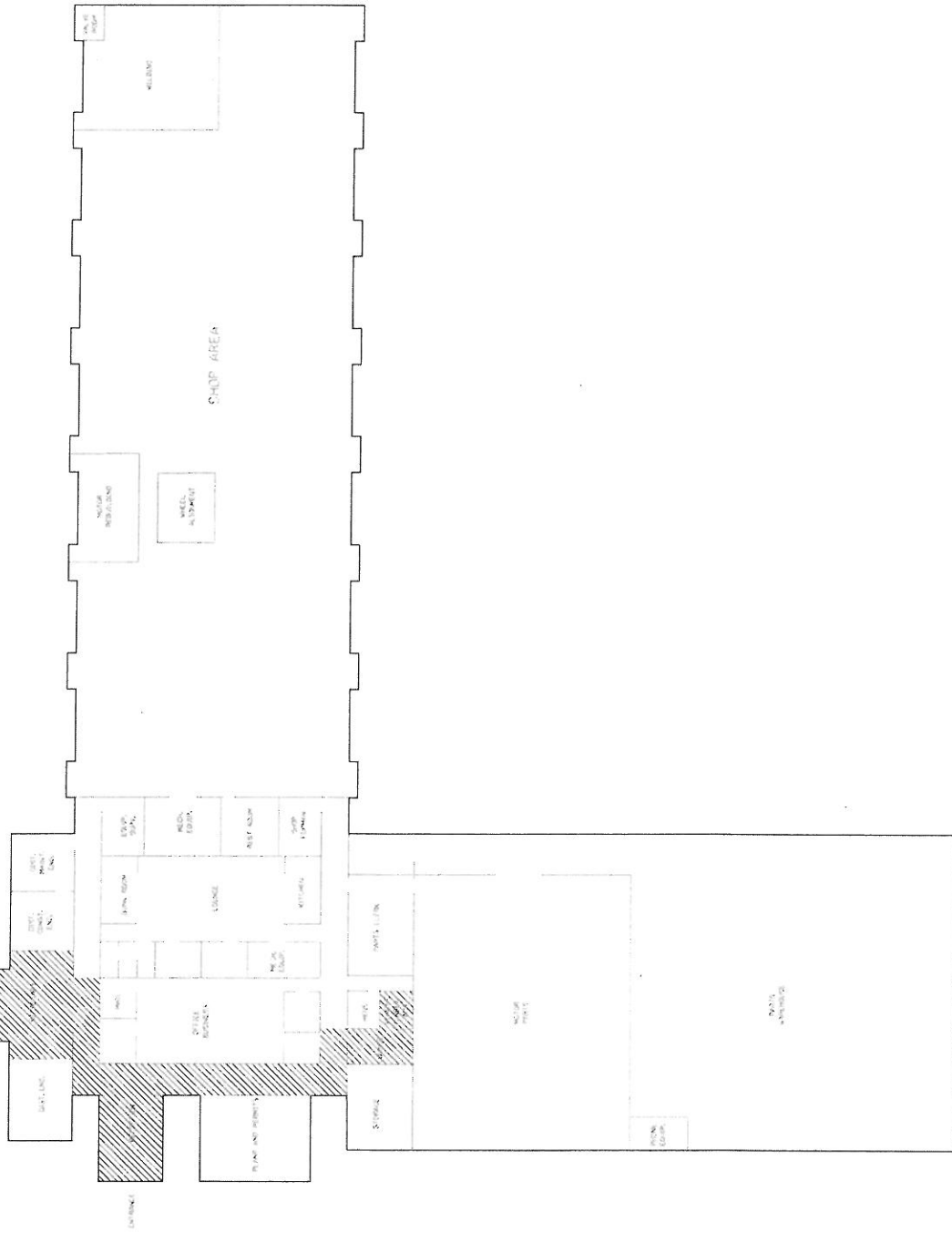
NO. 1

P-1

PLANNING OFFICE BUILDING

DATE:	BY:	APPVED BY:	SCALE:	TITLE:

/// HATCHED AREAS DENY PUBLIC ACCESSIBILITY



DISTRICT #1 HEADQUARTERS

DATE: 05/14/92

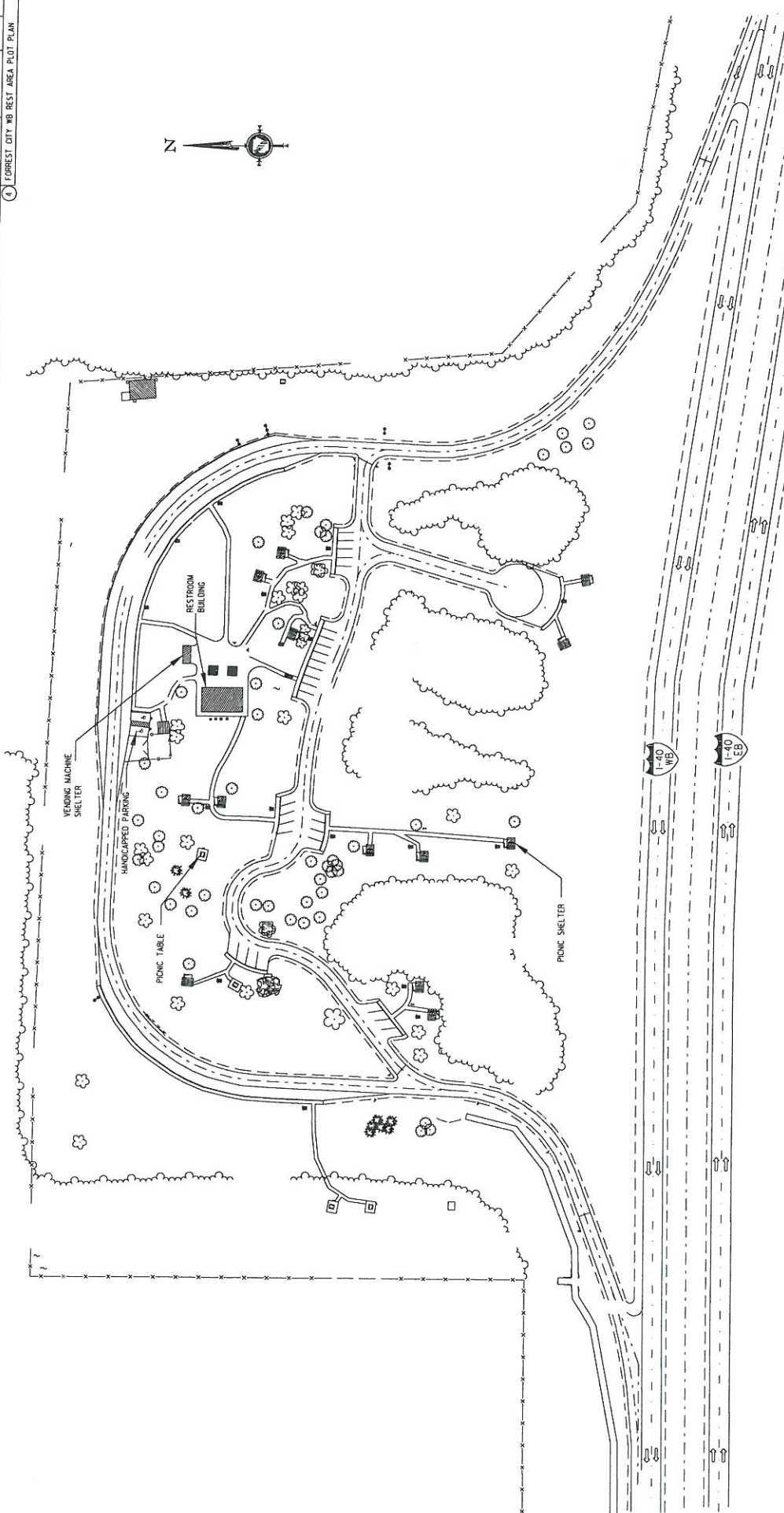
BY: [Name]

SCALE: 1/8" = 1'-0"

P-1

DATE REVISED	DATE PLANNED	DATE REVISED	DATE PLANNED	DATE REVISED	DATE PLANNED	FED. RD. PROJ. NO.	STATE	FED. RD. PROJ. NO.	SHEET NO.	TOTAL SHEETS
						6	ARK.			

① FOREST CITY WB REST AREA PLOT PLAN

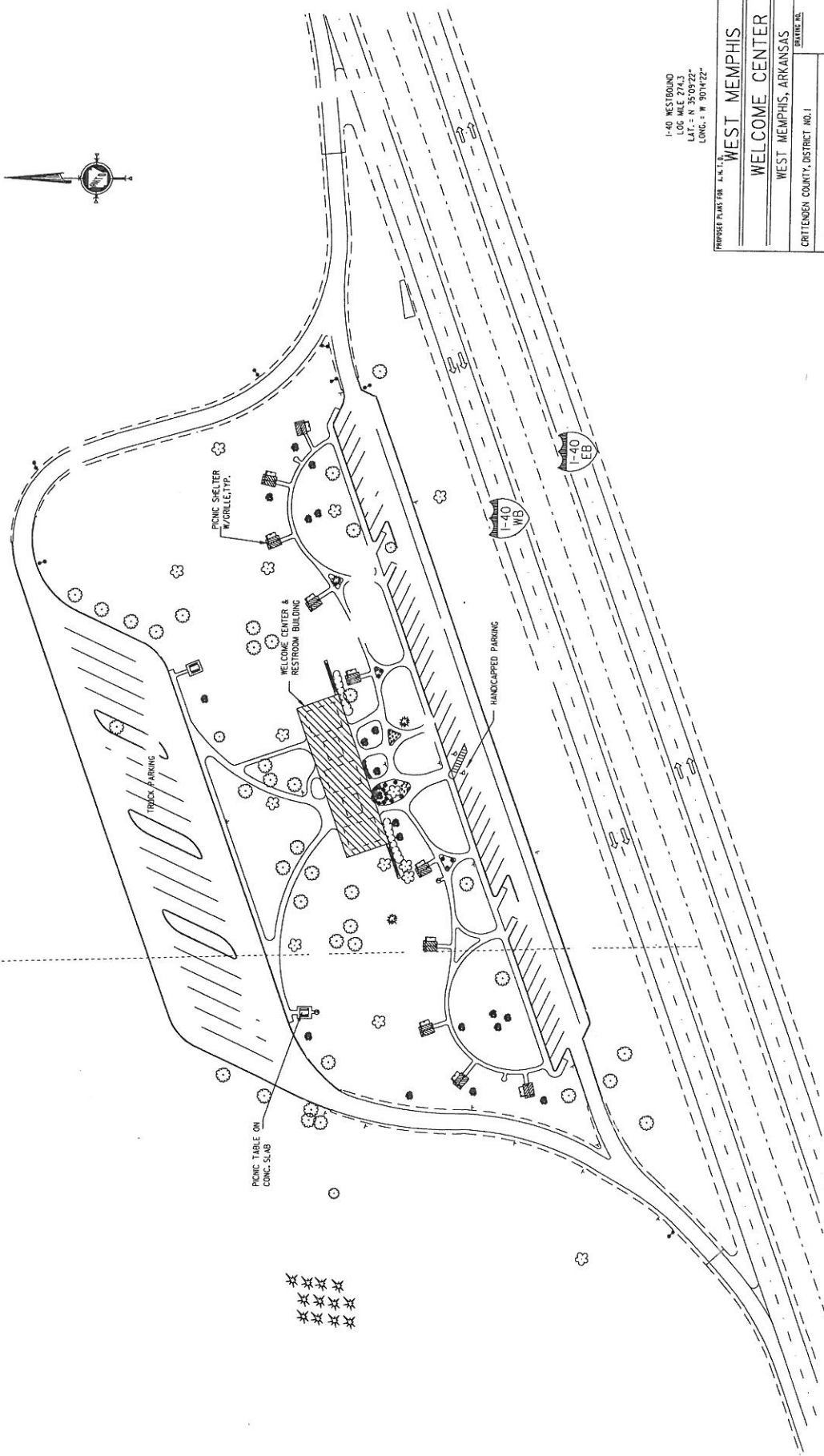


PROPOSED PLANS FOR L.A.L.P.	
<b>FOREST CITY REST</b>	
<b>AREA WESTBOUND</b>	
FORREST CITY, ARKANSAS	
DATE: 11/87	
S.T. FRANCIS COUNTY, DISTRICT NO. 1	
FORREST CITY WB REST AREA PLOT PLAN	
DESIGN: C. H. HARRIS	PLAN NUMBER: P-1
DATE: 11/87	11/87-01

1-40 WESTBOUND  
 4.3 MILES WEST OF HWY. 38  
 L.A.L.P. NO. 22-0000  
 LAT. = N 35°02'44"  
 LONG. = W 90°15'23"

forrestH40r.cddp

DATE REVISION	DATE PLANNED	DATE REVISED	DATE PLANNED	ED. NO.	STATE	FED. AD. PROJ. NO.	SHEET NO.	TOTAL SHEETS
				6	ARK.			
JOB NO. _____ WEST MEMPHIS WELCOME CENTER - PLOT PLAN								



I-40 WESTBOUND  
 LOC. MILE 274.3  
 LAT. : N 35°09'22"  
 LONG. : W 90°14'22"

PREPARED PLAN FOR A.K.A. <b>WEST MEMPHIS</b> <b>WELCOME CENTER</b> WEST MEMPHIS, ARKANSAS		DISTRICT NO. CRITENDEN COUNTY DISTRICT NO. 1
WEST MEMPHIS WELCOME CENTER PLOT PLAN ORIGINAL CONSTRUCTION DATE: 1971	PLAN NUMBER: 05-25-06	<b>P-1</b>

DATE REVISION	DATE REVISION	DATE REVISION	DATE REVISION	DATE REVISION	DATE REVISION	DATE REVISION	DATE REVISION	DATE REVISION	DATE REVISION	DATE REVISION	DATE REVISION	DATE REVISION
1												



PLOT PLAN (16.2 ± ACRES)

N.T.S.  
 I-40 EASTBOUND  
 2.1 MILES EAST OF HWY. 26  
 LOC. MILE 235.5  
 LAT. N 34°59'53"  
 LONG. W 90°52'08"

PROPOSED PLAN FOR		DATE	
FORREST CITY REST		11-11-01	
AREA EASTBOUND		DRAWING NO.	
FORREST CITY, ARKANSAS		P-1	
ST. FRANCIS COUNTY, DISTRICT NO. 1			
FORREST CITY REST AREA PLOT PLAN		DATE	
REVISION NO.		10-05-01	

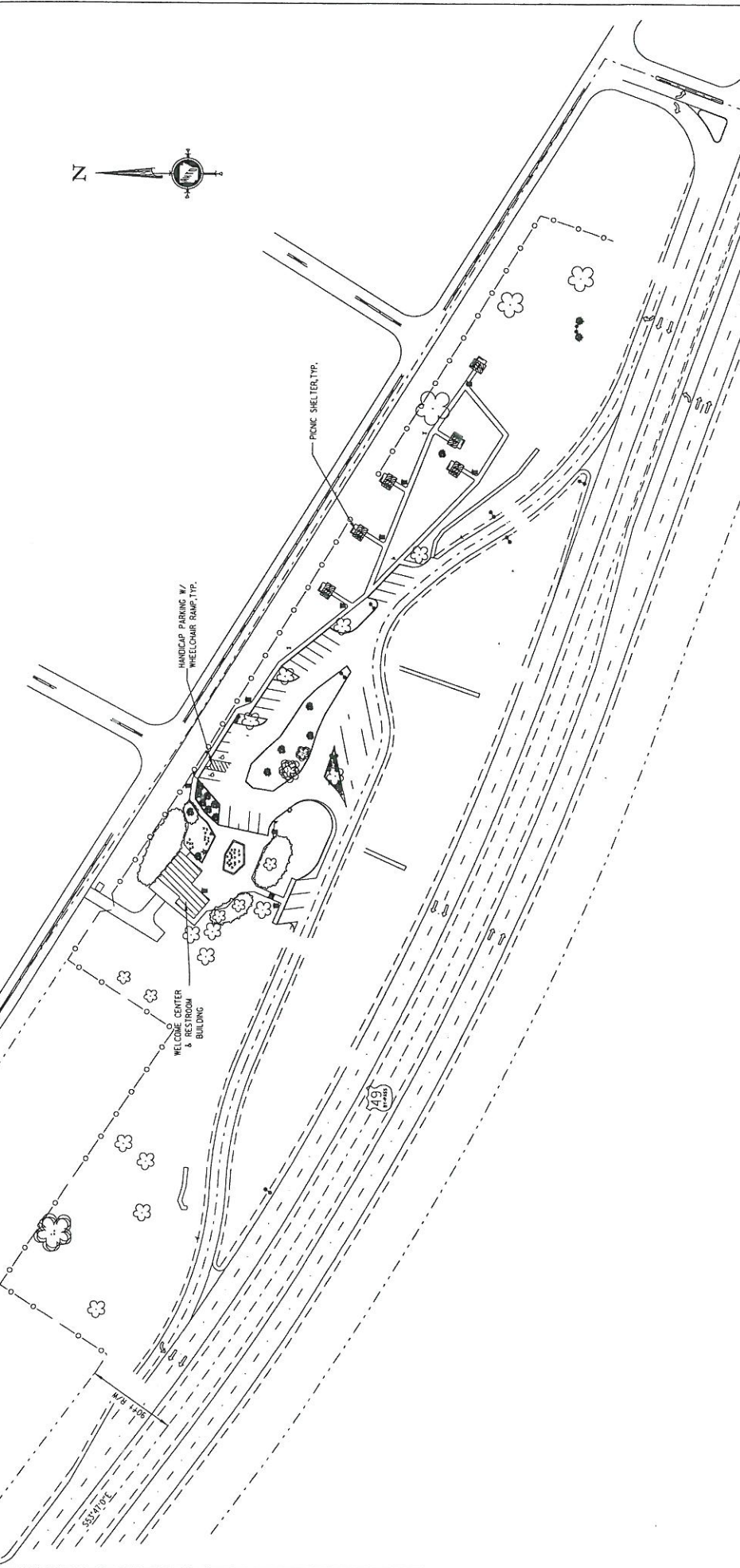
forrest10p.dwg

DATE REVISION	DATE REVISION	DATE REVISION	DATE REVISION	DATE REVISION	DATE REVISION

LEADER DISTANCE	STATE	FED. HD PROJ. NO.	SHEET NO.	TOTAL SHEETS
	6			

DATE PLANNED	DATE REVISED	DATE REVISED	DATE REVISED	DATE REVISED	DATE REVISED

ARL. NO.	JOB NO.



PROPOSED PLANS FOR A.A.L.E.

HELENA  
**WELCOME CENTER**  
 HELENA, ARKANSAS

PHILLIPS COUNTY, DISTRICT NO. 1
HELENA, WELCOME CENTER - PLOT PLAN
DATE REVISION DATE UPDATED
04/11/07 05-29-02

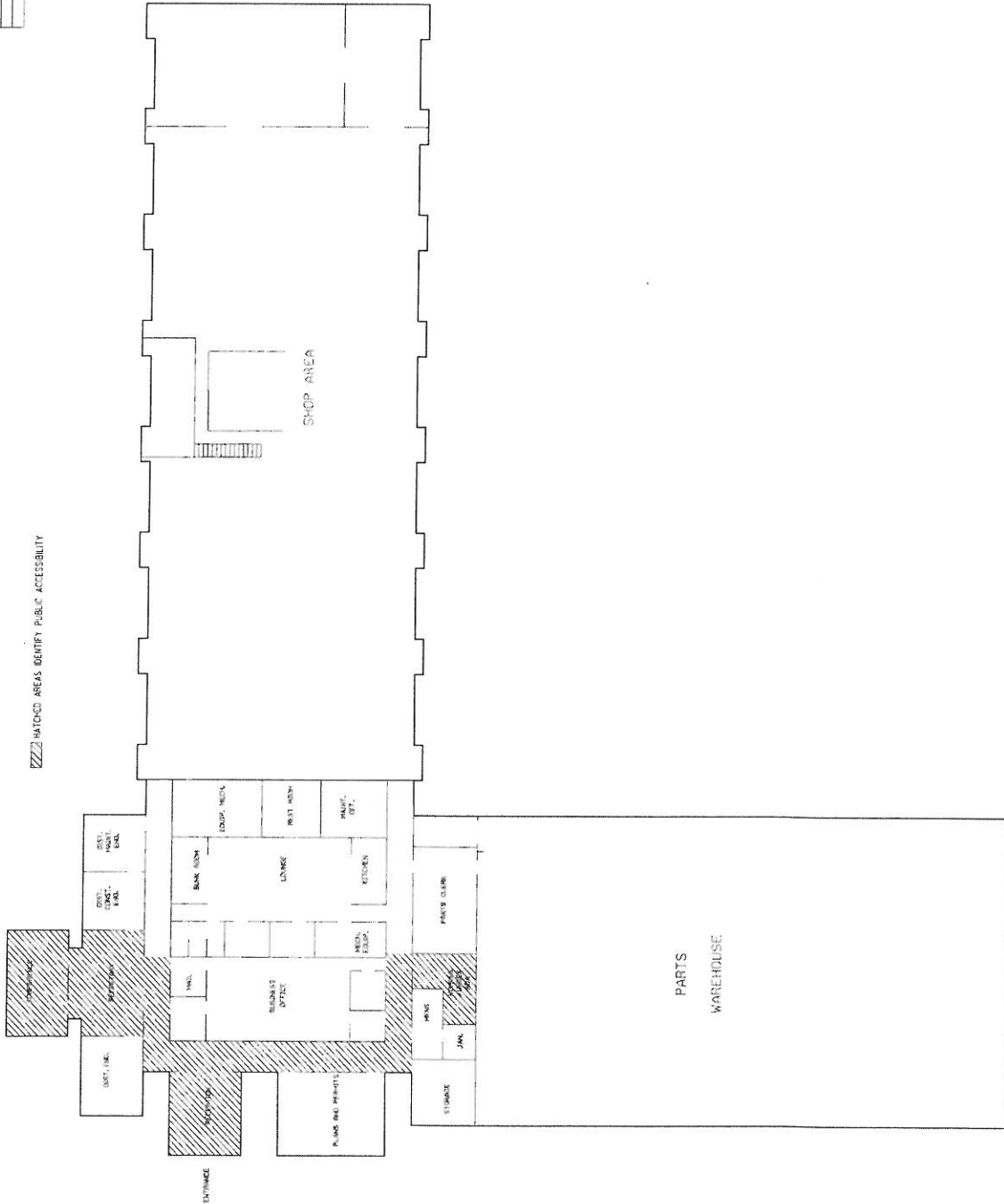
**P-1**

506 MARTIN LUTHER KING DR  
 HWY 49 BYPASS  
 HELENA, ARKANSAS 71801-1602  
 PHONE 870-338-2602  
 FAX 870-338-863  
 LAT. - N 34°30'03"  
 LONG. - W 90°37'02"



DATE	BY	REVISION	DATE	BY	REVISION

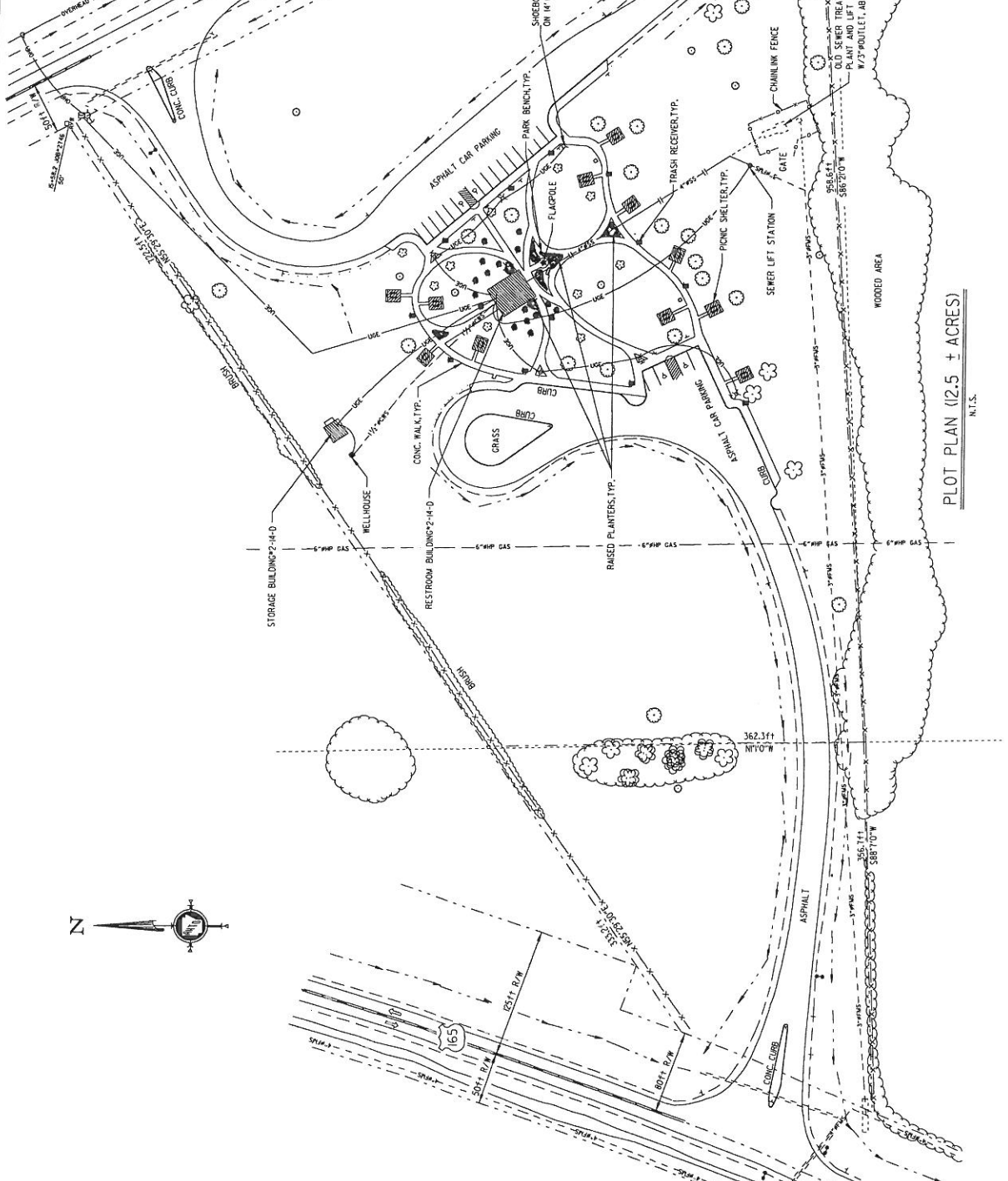
||||| HATCHED AREAS IDENTIFY PUBLIC ACCESSIBILITY



DIST. #2 HEADQUARTERS	
DATE: 11/11/64	
DRAWN BY: J. L. ...	
CHECKED BY: ...	
APPROVED BY: ...	
SCALE: ...	
PROJECT NO.: ...	
SHEET NO.: ...	
P-1	

DATE REVISION	DATE FILED	DATE REVISED	DATE FILED	FED. AD PROJ. NO.	SHEET NO.	TOTAL SHEETS

4 DERMOTT HWY. 65/65 REST AREA PLOT PLAN



DERMOTT HWY. 65  
& 165 REST AREA  
DERMOTT, ARKANSAS

CHicot COUNTY DISTRICT #2

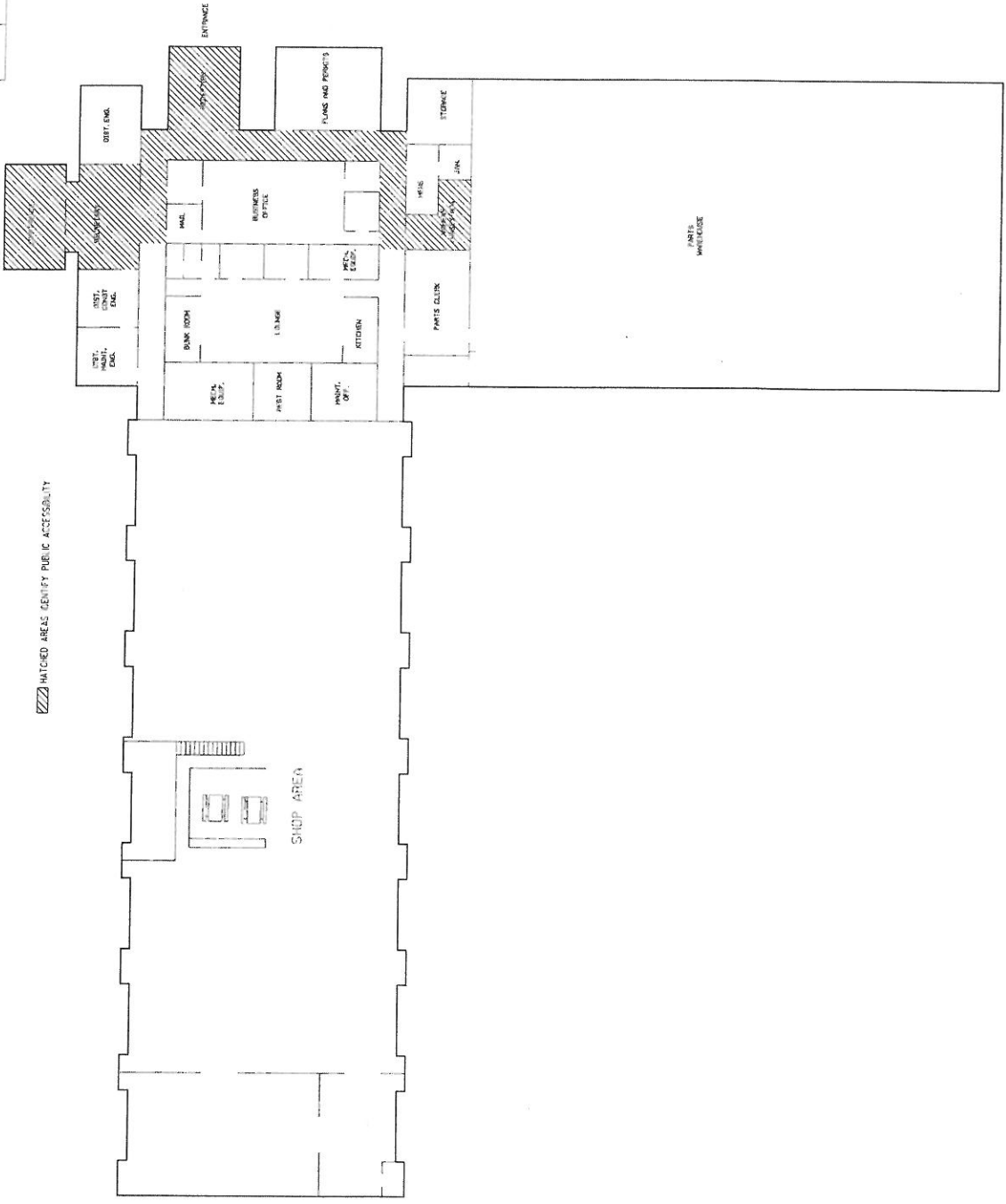
PLOT PLAN  
ORIGINAL CONSTRUCTOR: B79  
PLAN UPDATED: 07-10-02

**P-1**

DERMOTT HWY. 65 & 165  
LAT. = N 33°24'47"  
LONG. = 92°22'56"  
PLOT PLAN (12.5 ± ACRES)  
N.T.S.

NO.	DATE	BY	REVISIONS

████ HATCHED AREAS IDENTIFY PUBLIC ACCESSIBILITY



**DISTRICT #3 HEADQUARTERS**

PROJECT NO.	DATE
PROJECT NO.	DATE

P-1